

**100%** Money Back  
**Guarantee**

**Vendor:**Apple

**Exam Code:**9L0-008

**Exam Name:**Macintosh Service Certification Exam

**Version:**Demo

**QUESTION 1**

Which of the following is NOT one of the security features available with the AirPort Extreme (Gigabit) Base Station?

- A. Bonjour
- B. WAN Privacy
- C. Closed Network
- D. Password protection
- E. WEP or WPA encryption
- F. Timed MAC address access controls

Correct Answer: A

---

**QUESTION 2**

A useful tool to have when servicing an Apple portable computer is \_\_\_\_\_ tape.

- A. plastic
- B. kapton
- C. packing
- D. electrical

Correct Answer: B

---

**QUESTION 3**

If you are unable to find the password for an AirPort Extreme or Express Base Station, you should perform a \_\_\_\_\_.

- A. Soft reset
- B. Hard reset

Correct Answer: A

---

**QUESTION 4**

Which of the following is a valid precaution you should take while working inside an iMac (24-inch Early 2008) system that is plugged into AC power but has not yet been powered on?

- A. Do not turn the unit upside-down.

- B. Avoid putting your fingers near the fans.
- C. Make sure you are NOT wearing a grounded ESD wrist strap.
- D. Do not touch the processor heat sink because it could burn your fingers.

Correct Answer: C

---

#### QUESTION 5

Which of the following scenarios would be most appropriate to use Apple Hardware Test?

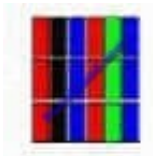
- A. You want to test a Mac's Ethernet port after its logic board has been replaced.
- B. You are unsure if the customer's issue is caused by software or hardware.
- C. You need to check the Mac's LCD display for any pixel anomalies.
- D. You want to verify that Mac OS X has been installed properly.

Correct Answer: B

---

#### QUESTION 6

Examine the exhibit. What is the correct name for this type of pixel anomaly?



- A. Dark dot defect
- B. Stuck sub-pixel
- C. Bright dot defect
- D. Vertical TAB fault

Correct Answer: D

---

#### QUESTION 7

Which of the following Apple diagnostic utilities is the most appropriate for a service technician to test a Mac mini after it is repaired?

- A. Mac Test Pro
- B. Tech Tool Deluxe

- C. Apple Hardware Test
- D. Apple Service Diagnostic

Correct Answer: D

---

#### **QUESTION 8**

Which safety issue applies to the iMac (Early 2008)?

- A. Liquid coolant spillage
- B. Thermal grease toxicity
- C. High voltage CRT discharge
- D. Fragile glass panel breakage

Correct Answer: D

---

#### **QUESTION 9**

Which of the following scenarios would be most appropriate to use Apple Service Diagnostic?

- A. You want to check a Mac for accidental damage.
- B. You want to verify product functionality after a repair.
- C. Your customer wants to run diagnostics on his Mac Pro.
- D. You need to verify that all installed applications have been updated.

Correct Answer: B

---

#### **QUESTION 10**

What is the function of the SMC in an Intel Mac?

- A. The SMC controls all aspects of power flow.
- B. The SMC controls the speed of the hard drive.
- C. The SMC manages the amount of virtual memory used.
- D. The SMC manages all communication with attached peripherals.

Correct Answer: A

---

#### **QUESTION 11**

Which of the following is NOT a good step to take when working onsite on a computer?

- A. Place parts on the floor.
- B. Use a grounded ESD mat.
- C. Wear a grounded ESD wrist strap.
- D. Check the polarity of the grounded power outlet.

Correct Answer: A

---

#### **QUESTION 12**

Verifying that a computer functions properly after you repair it ensures that \_\_\_\_\_. SELECT THREE

- A. third-party software is working
- B. the original issue has been resolved
- C. the computer falls under service warranty
- D. the computer will continue to function after the repair
- E. no new problems have been introduced during the repair

Correct Answer: BDE

To Read the [Whole Q&As](#), please purchase the [Complete Version](#) from [Our website](#).

## Try our product !

**100%** Guaranteed Success

**100%** Money Back Guarantee

**365** Days Free Update

**Instant Download** After Purchase

**24x7** Customer Support

Average **99.9%** Success Rate

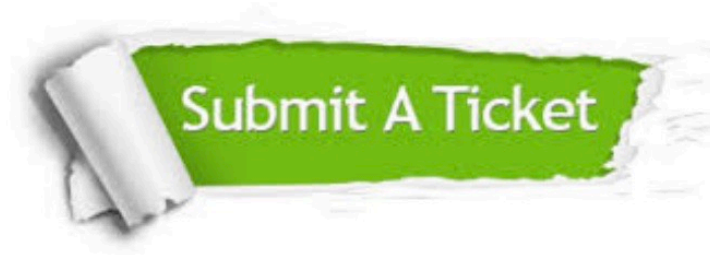
More than **800,000** Satisfied Customers Worldwide

Multi-Platform capabilities - **Windows, Mac, Android, iPhone, iPod, iPad, Kindle**

## Need Help

Please provide as much detail as possible so we can best assist you.

To update a previously submitted ticket:



 <p><b>One Year Free Update</b> Free update is available within One Year after your purchase. After One Year, you will get 50% discounts for updating. And we are proud to boast a 24/7 efficient Customer Support system via Email.</p>	 <p><b>Money Back Guarantee</b> To ensure that you are spending on quality products, we provide 100% money back guarantee for 30 days from the date of purchase.</p>	 <p><b>Security &amp; Privacy</b> We respect customer privacy. We use McAfee's security service to provide you with utmost security for your personal information &amp; peace of mind.</p>
---	---	--

Any charges made through this site will appear as Global Simulators Limited.

All trademarks are the property of their respective owners.