

Vendor: EC-COUNCIL

Exam Code: CSTE

**Exam Name:**CSTE Certified Software Test Engineer (CSTE)

Version: Demo

QUESTION 1
Productivity is increased if value is added to a product.
A. True
B. False
Correct Answer: A
QUESTION 2
Information systems organizations should have standards and procedures on running meetings.
A. True
B. False
Correct Answer: A
QUESTION 3
The process of identifying the kinds of software failures that can occur and then quantifying how likely it is that they will actually occur is
A. Configuration Management
B. Contingency Planning
C. Risk Management
D. Process Improvement
Correct Answer: C
OUESTION 4

### **QUESTION 4**

Pick the best tactic to use in constructive criticism to help the worker understand his or her solution to the criticism.

- A. Criticize the individual rather than the product, because the individual creates problems with the product.
- B. Be prepared to help your subordinate improve his or her performance.

- C. Do it in public, while others are listening, so they too can learn from other people\\'s mistakes.
- D. Explain to the employee what will happen to his or her career if the employee\\'s behavior doesn\\'t change.

Correct Answer: B

### **QUESTION 5**

While the planning processes and priority development do not depend appreciably upon the size and type of business, the scope and type of benchmark may depend upon such business factors.

- A. True
- B. False

Correct Answer: A

### **QUESTION 6**

Which of the processes includes all activities of the performing organization that determines policies and responsibilities of a project?

- A. Performance quality control
- B. Performance plan management
- C. Project quality management
- D. Quality control management

Correct Answer: C

## **QUESTION 7**

The more common benefits associated with a service-level agreement are:

- A. Establish two-way accountability
- B. Make complaining easy
- C. Provide the basis for an IS budget
- D. When Testing is over it becomes QA

Correct Answer: D

QUESTION 8
The receivers of an information systems service are known as a users.
A. True
B. False
Correct Answer: A
QUESTION 9
Within an organization, a service-level agreement is most effective when it is an ongoing negotiation and improvement process.
A. True
B. False
Correct Answer: A
QUESTION 10
After you have agreed on what action to take, you should repeat it back to your customer and ask your customer if it is agreeable
A. True
B. False
Correct Answer: A

# **QUESTION 11**

Which process does QA provide and umbrella for?

- A. Project management plan
- B. Quality baseline
- C. Quality assurance
- D. Continuous process improvement

Correct Answer: D
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# **QUESTION 12**

National Quality Awards are intended to foster continuous improvement activities.

A. True

B. False

Correct Answer: A