Vendor:IBM

Exam Code:000-188

Exam Name:IBM WebSphere Lombardi Edition V7.2,
BPM Program Management

Version: Demo

QUESTION 1

In the Playback 0 review session, the executive sponsor for BPM suggested adding a requirement to the business processnot previously articulated. The executive sponsor would like to see the business requirement implemented by the next playback validation session. How should the program manager handle the previously unknown business requirement?

A. Validate user story with process owner and schedule for a later iteration.

B. Explain to the executive sponsor that the requirement will be implemented in the next iteration.

C. Proceed with Playback 1 and include the new requirement in the set of requirements for the development phase.

D. Find the best time in the development effort when resources are available to insert the business requirement implementation.

Correct Answer: A

QUESTION 2

The purpose of a snapshot is to:

A. use it to record revision history of library items.

B. record the state of a process application or toolkit at a specific point and time.

C. allow developers and business users to collaborate on business process definitions.

D. provide security against unauthorized access and alteration of process applications.

Correct Answer: B

QUESTION 3

What serves as a repository for all project assets created in WebSphere Lombardi Edition Authoring Environment?

A. Process Portal

B. Process Center

C. Process Designer

D. Process AdminConsole

Correct Answer: B

QUESTION 4

A company establishes a BPM Governance Model with an Executive Review Committee and a BPM Project Review

Committee. Once the project is initiated it is built out with resources from the Center of Excellence (COE) that design and develop the solution. In the course of working with the BPM Platform and SOA team, the program manager realizes that the project integration costs are greatly increased over the amount of the initial estimate. What should the program manager do?

A. Press the SOA team to reduce their estimates.

B. Negotiate a cheaper integration approach with theExecutive Steering Committee.

C. Present the cost over-run to the COE so that additional funds can be allocated.

D. Present the cost over-run to the BPM Project Review Committee so that the integrations can be prioritized and placed into at development phase.

Correct Answer: D

QUESTION 5

The BPM program manager and process owner for a new hire onboarding process project need to ensure that the solution developed by the team will be accepted and adopted by the target users. To facilitate this, they decide to:

A. plan additional playbacks for user screens.

B. agree with users to postpone the release until every feature is correct.

C. involve champion SMEs in the discovery and implementation including playbacks.

D. insist on documentation of all user requirements before having the development team begin work.

Correct Answer: C

QUESTION 6

The BPM analyst, Process Owner and BPM program manager have created a list of user stories with point estimates. What do user story points measure?

A. The value of the user story.

B. The priority of the user story.

C. The time in hoursrequired to implement the user stories.

D. An approximate, relative measurement of the development effort.

Correct Answer: D

QUESTION 7

A program manager consults with a client on how to improve their BPM Center of Excellence (COE). The program manager asks what metrics are being used to track the success of the COE. The client offers examples of the metrics that are being collected for several processes related to the cycle time and efficiency. What course of action should the

program manager suggest?

A. Suggest no changes to the metrics.

B. Suggest that an additional category of metrics for defectrates be collected.

C. Suggest that the COE should aggregate information on the ROI for each project.

D. Suggest that greater emphasis be granted to the metrics gathered on cycle time.

Correct Answer: C

QUESTION 8

A development team is preparing Playback 2. The Playback includes system integrations. When preparing for a playback, what should the program manager do? Advise the development team to:

A. use power point slides with screenshots.

B. create a script and practice the playback.

C. postpone the playback if a technical problem is found.

D. warn stakeholders with possible technical problems in advance.

Correct Answer: B

QUESTION 9

After completing the initial process discovery and documentation work, the process definition and user story documentation needs to bereviewed to ensure that appropriate emphasis has been placed on process improvement and on identification and definition of appropriate process metrics. With whom does the program manager and process owner conduct this review?

A. BPM Analyst

B. BPM Architect

C. BPM Developer

D. BPM Administrator

Correct Answer: A

QUESTION 10

After a successful Playback 0, stakeholders excitably request that Playback 1 should be afully functional application with look and feel branding and several features used in other core company applications. How should the program manager respond?

A. Change the theme of Playback 1 to work exclusively on user interfaces.

B. Inform the stakeholders that their request will not be part of this application.

C. Capture the feedback in planning for Playback 3 with user interface enhancements.

D. Postpone Playback 1 by four weeks to accommodate branding and user interface features.
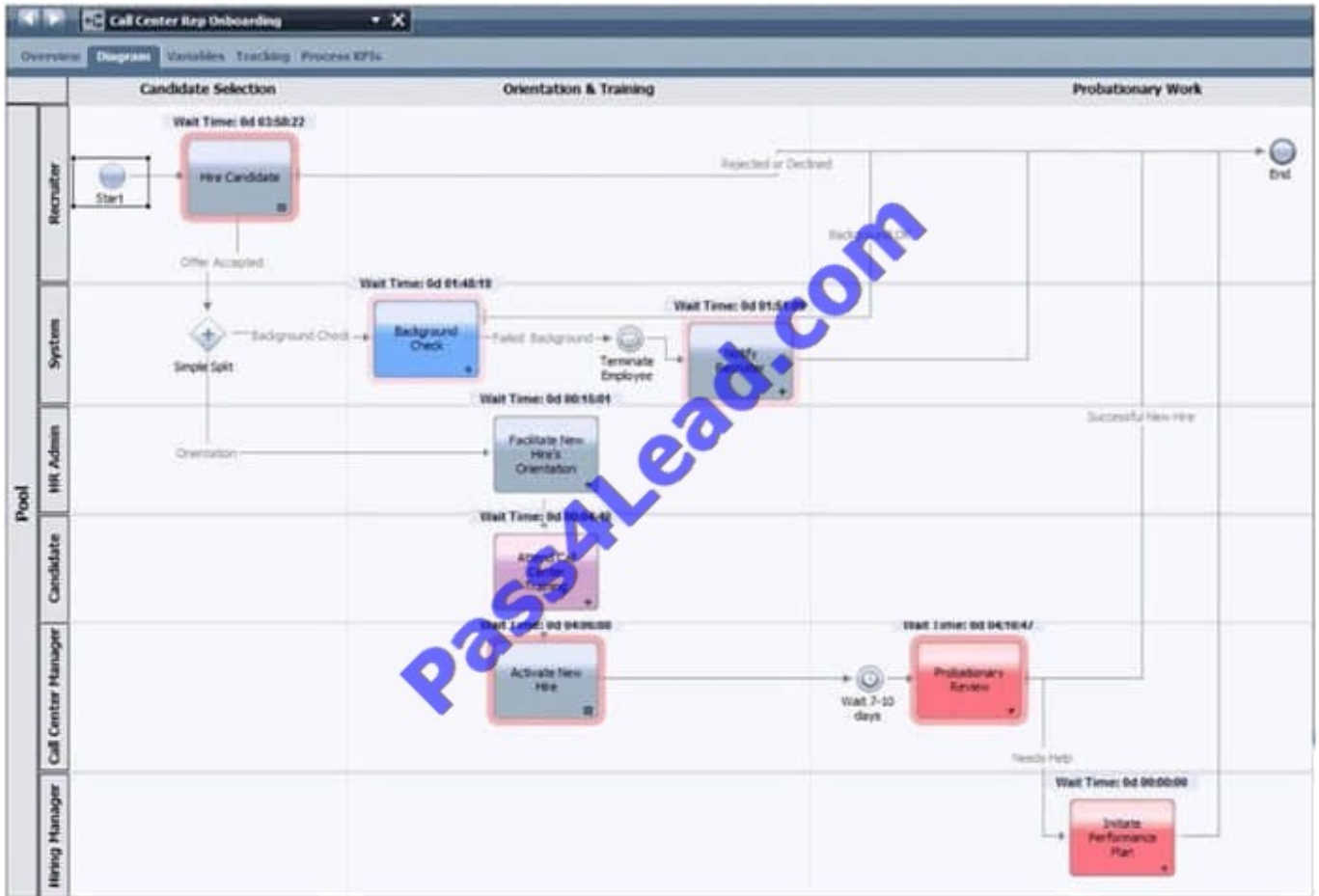
Correct Answer: C

QUESTION 11

Within a business process application, access to business data in other systems is accomplished via:

A. tracking points

B. integration service.

C. exposed process variables.

D. connection lines between Business ProcessDefinition (BPD) activities.

Correct Answer: B

QUESTION 12

A company needs to speed up its hiring process. A proposal to accomplish this goal is modeled in the following BPD diagram and run against historical data with the Optimizer. The proposed process no longer waits for the background check to complete before putting the new hire into orientation and training.

What is the Service Level Agreement (SLA) thatis key to optimizing this process?

A. Wait time on "Background Check".

B. Total time on "Facilitate New Hire\\'s Orientation".

C. Percentage of new hires that fail "Background Check".

D. Percentage of new hires that pass "Probationary Review".

Correct Answer: C

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