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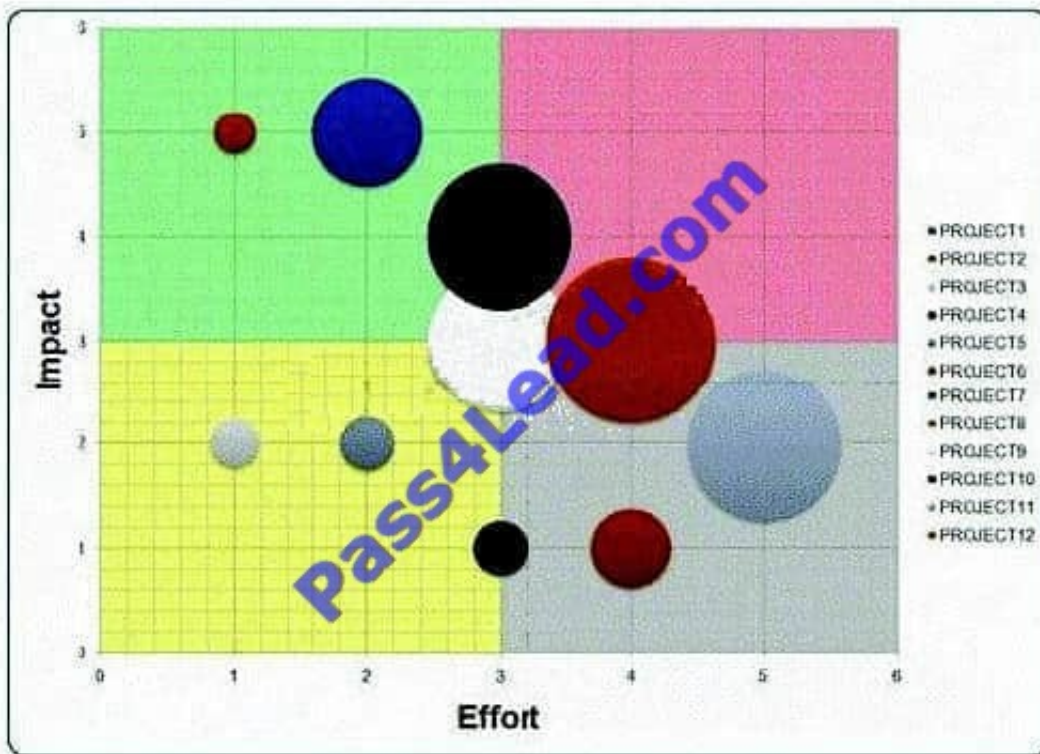
Exam Code:000-189

Exam Name:IBM Business Process Manager Express
or Standard Edition V7.5.1, BPM Analysis

Version:Demo

QUESTION 1

After the Prioritization Matrix is complete, a BPM analyst is assisting further to expand the matrix and to do an Impact and Effort analysis.



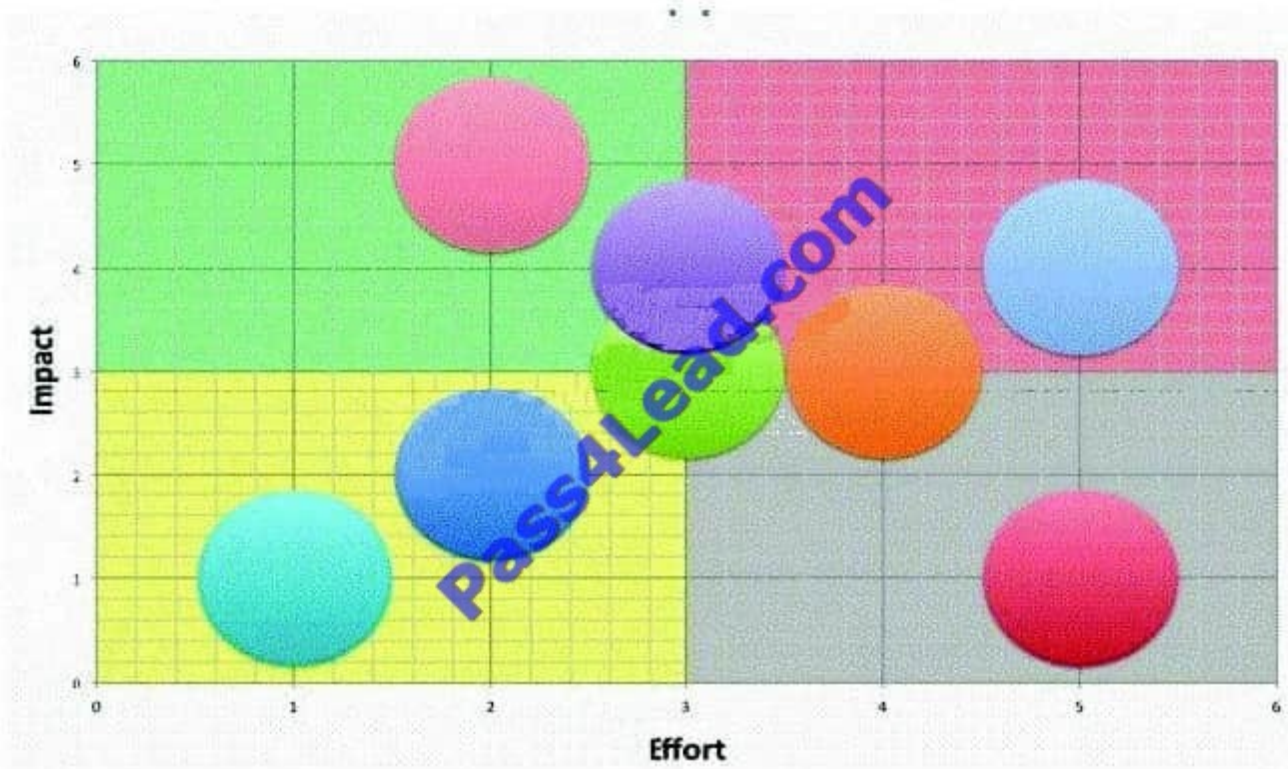
Based on the Exhibit, which solution should the BPM analyst identify?

- A. One must focus on one quadrant which is high Impact and low Effort.
- B. One must focus on projects with high value without considering which quadrant it is in.
- C. Depending on the corporate strategy, one must focus on the black and blue projects.
- D. Depending on the corporate strategy, one can focus on one quadrant or a combination of them.

Correct Answer: D

QUESTION 2

A company needs the BPM analyst to provide a business value and impact assessment to only proceed with processes that align with their corporate strategy.



The company's corporate strategy is to begin with small quick win pilots that require low effort and low impact and then scale to large programs that are low effort and high impact. In the exhibit below, which quadrants contain the processes the BPM analyst should recommend?

- A. Top right, top left
- B. Top right, bottom right
- C. Bottom right, top left
- D. Bottom left, top left

Correct Answer: D

QUESTION 3

A BPM analyst is approached by the BPM solution architect and asked to provide inputs to a rough order magnitude (ROM) estimate needed to further assess the implementation effort. What information must the BPM analyst provide to the BPM solution architect to assist with this effort?

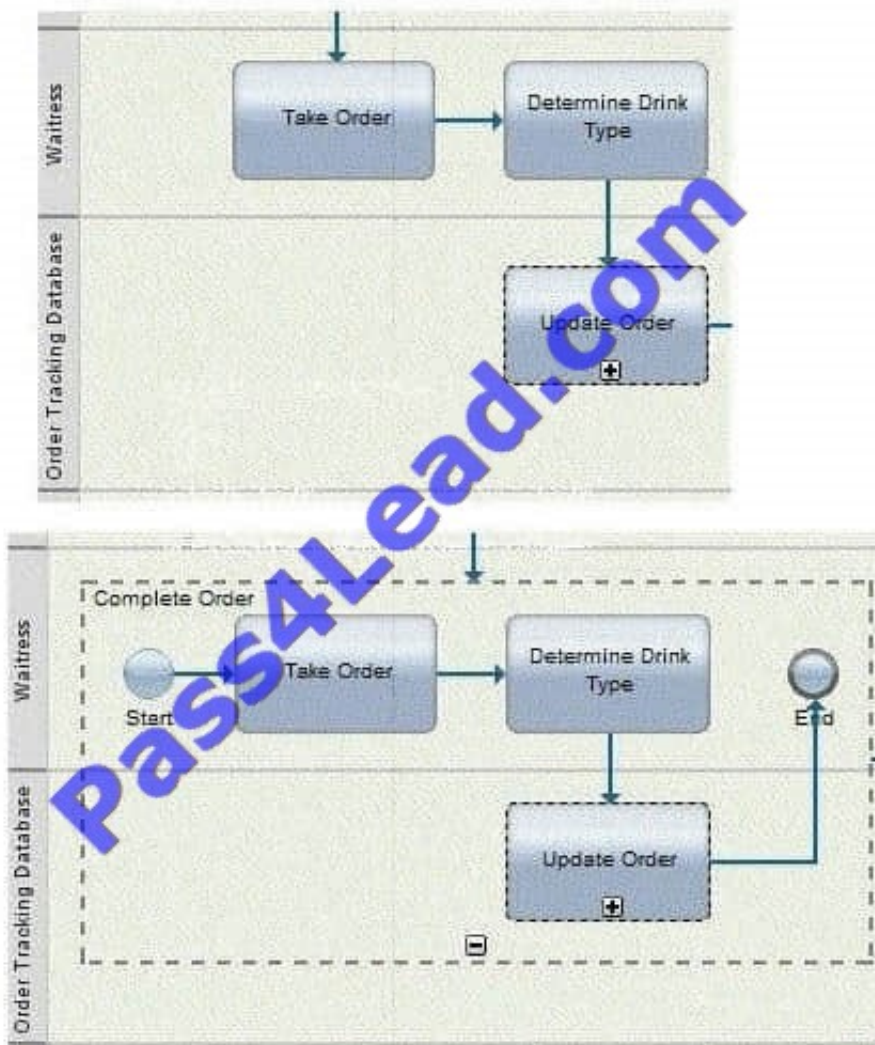
- A. A level of effort estimate to implement each task and integration.
- B. A list of all the business process diagrams with their relative number of steps.
- C. A list of the service contracts required for all integrations defined during discovery.
- D. A list of all the subject matter experts (SME) to get further information on implementation scope.

Correct Answer: B

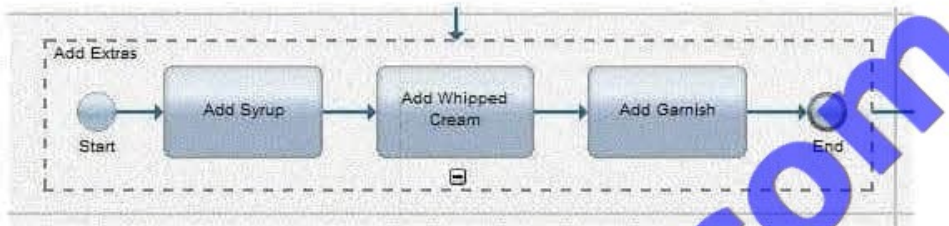
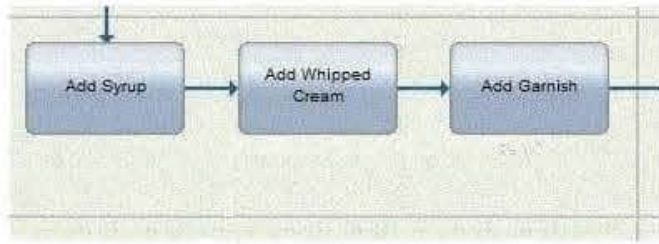
QUESTION 4

A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity. Which section of the process represents multiple roles working together that the BPM analyst reduced into a single sub-process without losing the intent or meaning of the process?

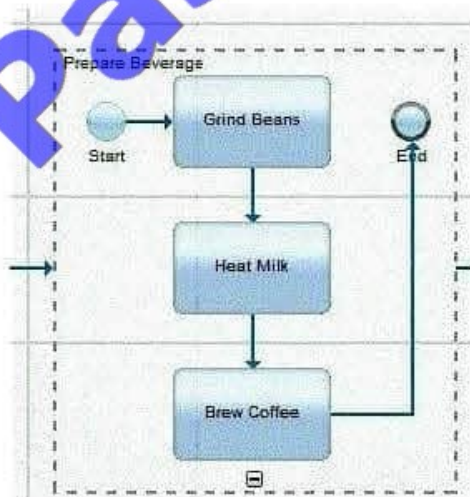
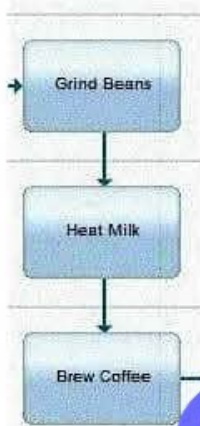
C A.



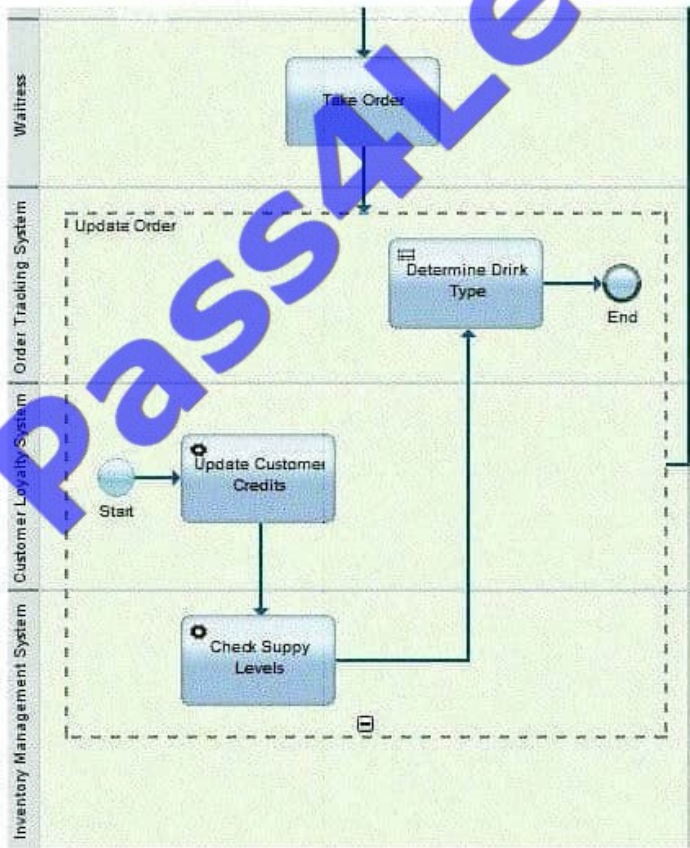
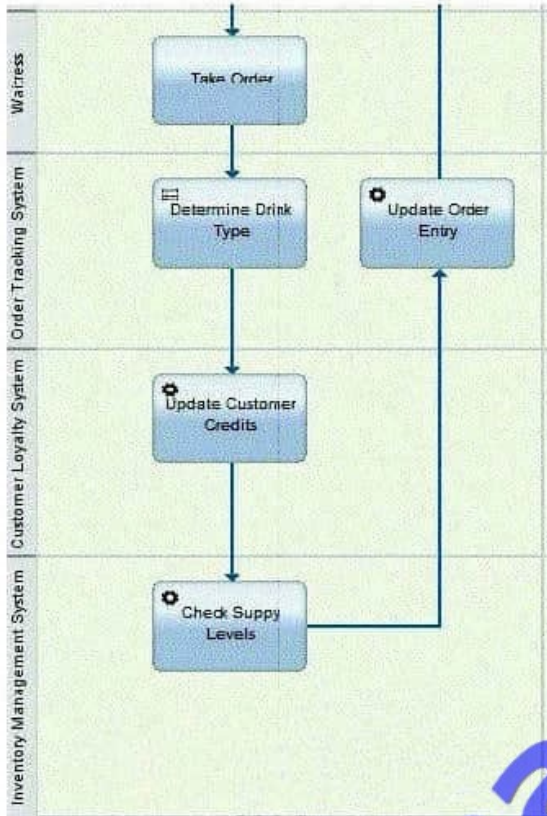
B.



C.



C D.



A. Option A

B. Option B

C. Option C

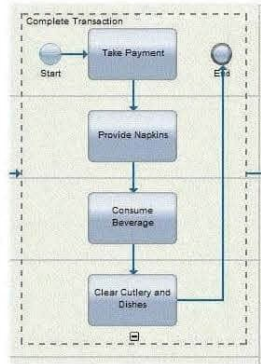
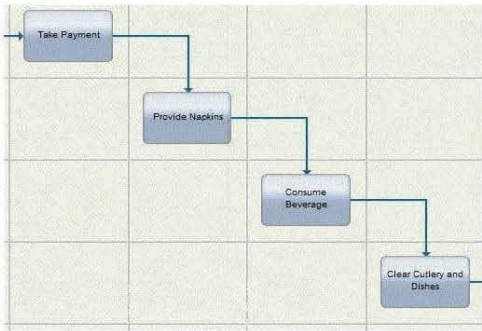
D. Option D

Correct Answer: C

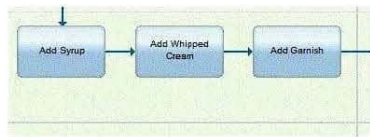
QUESTION 5

A BPM analyst has modeled the process for creating a custom coffee beverage. The BPM analyst noticed a lot of detail in the process model and has started refactoring the model to reduce the complexity. Which section of the process represents a series of activities performed by the same participant that the analyst reduced into a single activity?

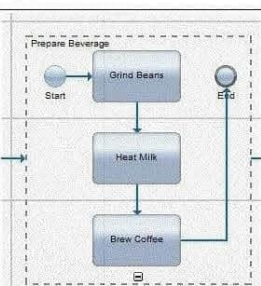
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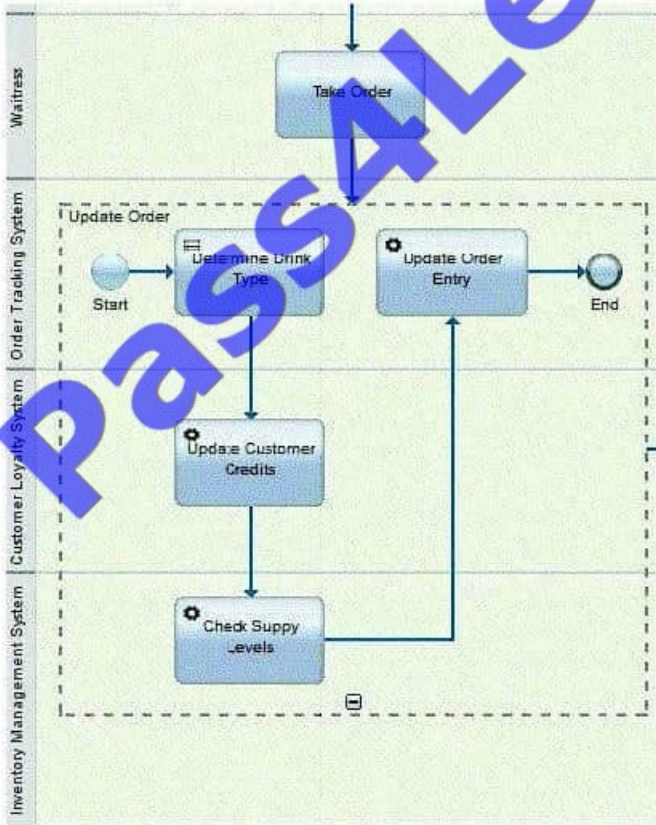
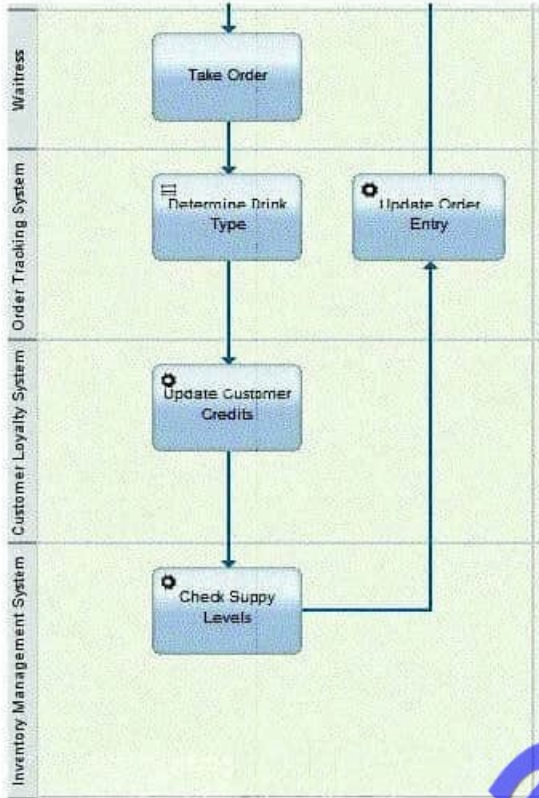
C.B.



C.C.



C D.



- A. option A
- B. Option B
- C. Option C
- D. Option D

Correct Answer: B

QUESTION 6

A BPM analyst is performing a process inventory analysis at a company that has many processes and has gathered all required information to calculate a priority value for each process in order to rank them. How should the BPM analyst compute this?

- A. Provide a scale and weight for each activity in the process.
- B. Provide a scale for each process category and weigh the categories against the processes.
- C. Have the customer and the BPM analyst provide 2 different priority values independently and calculate 1 priority value.
- D. Count the number of activities in diagram and evaluate the complexity of the diagram to provide a value and calculate a priority value.

Correct Answer: B

QUESTION 7

A BPM analyst needs to define user stories for development. What information does the BPM analyst need to know about user stories? User stories:

- A. support waterfall development.
- B. include implementation details.
- C. can be grouped and prioritized.
- D. contain all required information needed by developers.

Correct Answer: C

QUESTION 8

A company needs to improve their hiring process and hired a BPM analyst to map the current state. What is the first thing the BPM analyst should do while constructing a discovery map? Identify the:

- A. Value-Add activities.
- B. sub processes within the hiring process.
- C. start and end points of the hiring process.
- D. activity where the maximum problems lie.

Correct Answer: C

QUESTION 9

A BPM analyst is creating a process model for requesting a renovation permit. The BPM analyst is using the following description of the first activity:

"One of our municipal office clerks receives a paper permit application from the local resident, an applicant. The clerk first looks up the resident's name and address in our system, then enters the information from the paper application into the

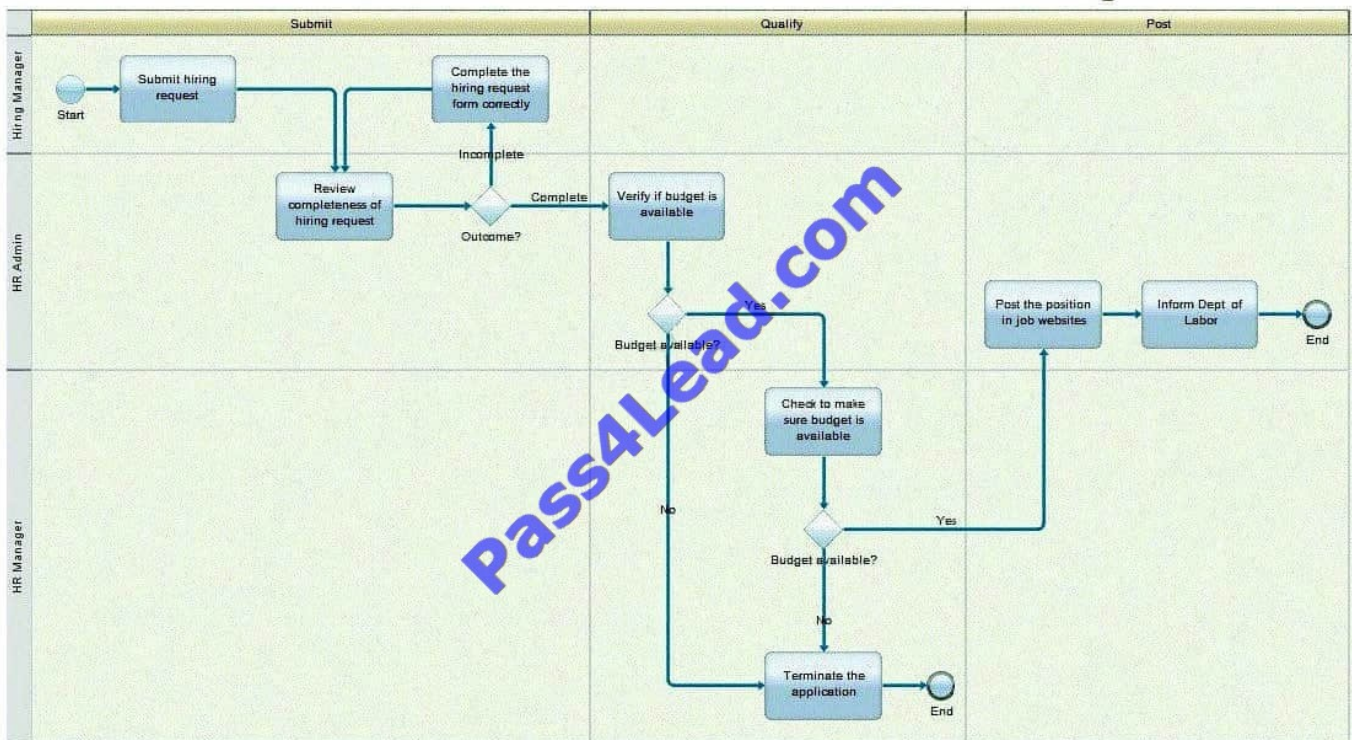
system, and assigns a temporary permit number to the application. When the application entry is complete, the clerk sends it to a manager to assign it to an adjudicator."

Which name should the BPM analyst use for the first task that accurately describes the activity and follows recommended naming conventions?

- A. Application Entry
- B. Create Application
- C. Clerk Receive and Enter Application
- D. Lookup name, create application, assign number, and send it to the manager

Correct Answer: B

QUESTION 10



A company needs to improve their hiring process and hired a BPM analyst to analyze their current process. The analyst completed documenting the current state process of submitting the hiring request (refer to the Exhibit) and did a "Value-Add" analysis with the process stakeholders.

Identify the "Business Value Add" activities in this process.

- A. "Inform Dept. of Labor"
- B. "Terminate the application"
- C. "Post the position in job websites"
- D. "Complete the hiring request form correctly"

Correct Answer: A

QUESTION 11

A company needs to improve their hiring process and hired a BPM analyst to map the current state. During the process discovery session, the team identifies that the process steps to review the "hiring" request is the same as the process steps to review a "promotion/pay rise" request. What should the BPM analyst use to map the activities needed for the review of the "hiring" request in Blueworks Live?

- A. a sub-process
- B. a different color
- C. a linked process

D. a separate milestone

Correct Answer: C

QUESTION 12

A company has multiple processes already documented in their Blueworks Live library. During process discovery on a new process, the business subject matter experts (SMEs) identify a subprocess that is exactly the same as a process already in Blueworks Live library. How should the BPM analyst capture this requirement in Blueworks Live?

- A. Use the Linked Processes feature to capture the relationship.
- B. Use the Heat Mapping feature to capture the common process flows.
- C. Use the Smart Folder feature to organize both processes in the same folder.
- D. Copy the same Inputs, Outputs, and Participants when defining the new subprocess.

Correct Answer: A

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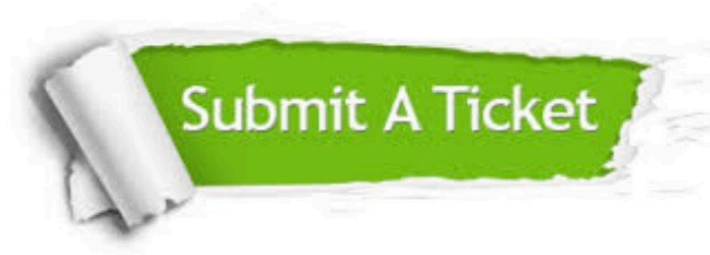
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