

**100%** Money Back  
**Guarantee**

**Vendor:**Oracle

**Exam Code:**1Z0-996

**Exam Name:**Oracle Utilities Customer Cloud Service  
2019 Implementation Essentials

**Version:**Demo

### QUESTION 1

How many bill segment-related financial transactions do pay plans have?

- A. depends on the number of payments that is part of the pay plan
- B. one
- C. depends on the number of bills that will contain the customer's pay plan commitments
- D. none
- E. unlimited

Correct Answer: C

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### QUESTION 2

A Service Order Orchestrator determines the steps required to complete the service.

As an example, based on the state of the service point, what does the Enable Service Orchestrator determine the actions for?

- A. Create a Device Configuration; Install a Device; Turn on the Device
- B. Connect the Service Point; Install a Device; Create a Usage Subscription
- C. Create a Service Point; Install a Device; Turn on the Device
- D. Connect the Service Point; Install a Device; Turn on the Device

Correct Answer: C

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### QUESTION 3

Which business object performs critical validations whenever initial measurements are loaded?

- A. D1-IMDRetry
- B. D1-GenericIMDMain
- C. D1-IMDSeeder
- D. D1-IMDPreVEE
- E. D1-IMDPeriod

Correct Answer: C

Reference: [https://docs.oracle.com/cd/E91711\\_01/PDF/MDM-SGG\\_Business\\_User\\_Guide\\_v2\\_2\\_0\\_2.pdf](https://docs.oracle.com/cd/E91711_01/PDF/MDM-SGG_Business_User_Guide_v2_2_0_2.pdf)

#### QUESTION 4

Approval Profiles control which aspects of an Adjustment?

- A. whether current and/or payoff balance are affected by the adjustment
- B. control how adjustments are approved
- C. if an adjustment requires approval before it's frozen
- D. information defaulted on an Adjustment
- E. whether the adjustment should appear on the customer's next bill

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E73180\\_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf](https://docs.oracle.com/cd/E73180_01/PDF/4.1.1.1%20CCB.v2.5.Manage%20Adjustment%20and%20Adjustment%20Approval.pdf)

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#### QUESTION 5

At what stage in the initial measurement data (IMD) import process will the application of meter multipliers be performed?

- A. Critical Validation
- B. VEE
- C. Prepare for VEE
- D. post-VEE

Correct Answer: A

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18293\\_01.pdf\(78\)](https://docs.oracle.com/cd/E18729_01/pdf/E18293_01.pdf(78))

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#### QUESTION 6

How many service agreements are linked to a severance process?

- A. all service agreements that are connected to the initiating overdue process
- B. one
- C. any number defined by the business user
- D. zero - accounts are linked to severance processes
- E. all service agreements that are connected to the initiating collection process

Correct Answer: C

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#### QUESTION 7

Using a base-supplied algorithm type, what is payment distribution priority typically determined by?

- A. Customer Class and Service Agreement Type
- B. Payment Type + Debt Age
- C. Debt Age
- D. Service Agreement Type's Priority and Debt Age
- E. Customer Class and Debt Age

Correct Answer: E

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#### QUESTION 8

Which three are important Account concepts that must always be followed? (Choose three.)

- A. Accounts expire when there are no active contracts.
- B. An Account can only reference one and only one person at one time.
- C. Every Account has a unique, system-assigned Account ID.
- D. Bills are produced for an account and are sent to the account persons.
- E. An Account references one or more persons.

Correct Answer: BCD

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#### QUESTION 9

Which three statements are true in relation to Financial Transaction creation algorithms? (Choose three.)

- A. They control how the payoff balance is affected.
- B. They control when a Financial Transaction is to be swept onto a bill.
- C. They control how the General Ledger details are created as these must always exist against a Financial Transaction.
- D. They control if and how the General Ledger entries are created.
- E. They control how the current balance is affected.

Correct Answer: ABD

Reference: [https://docs.oracle.com/cd/E18733\\_01/pdf/E18368\\_V1\\_01.pdf](https://docs.oracle.com/cd/E18733_01/pdf/E18368_V1_01.pdf)

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**QUESTION 10**

Your customer's initial measurement data (IMD) has been imported and can be viewed through the Measuring Component portal, but is not in the "Final" measurement status.

What can you assume that the IMD has passed?

- A. Critical Validation
- B. Multiplier Check Validation
- C. Sum Check Validation
- D. Critical Validation, High/Low Check Validation, and Sum Check Validation
- E. High/Low Check Validation

Correct Answer: B

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**QUESTION 11**

Which two statements about usage subscription types are correct? (Choose two.)

- A. Usage subscription types define the main billing contact.
- B. Usage subscription types define the time zone.
- C. Usage subscription types define the valid service point types.
- D. Usage subscription types define the recipient of the usage.

Correct Answer: BC

Reference: [https://docs.oracle.com/cd/E26671\\_02/PDF/E18186\\_05.pdf](https://docs.oracle.com/cd/E26671_02/PDF/E18186_05.pdf) (40, 41)

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**QUESTION 12**

Which usage rule would be used to retrieve scalar measurements and convert the total from one unit of measure to another?

- A. Get Scalar Details and Math
- B. Get Scalar Details and Apply Formula
- C. A custom set of usage rules must be written.
- D. Get Scalar Details and Axis Conversion

Correct Answer: D

Reference: [https://docs.oracle.com/cd/E18729\\_01/pdf/E18187\\_01.pdf](https://docs.oracle.com/cd/E18729_01/pdf/E18187_01.pdf)

