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Vendor:Avaya

Exam Code:3101

Exam Name:Avaya Aura® Communication Manager
and CM Messaging - Embedded Maintenance and
Troubleshooting Exam

Version:Demo

QUESTION 1

Which non-Communication Manager tool or interface is helpful in monitoring virtual machines like Communication Manager Release 6.0?

- A. Avaya Fault and Performance Manager
- B. Avaya Site Administration
- C. Avaya Network Management Console
- D. Avaya Aura® System Platform

Correct Answer: D

QUESTION 2

You are calling a station and it continues to ring but does not go to voicemail. The Communication Manager Messaging hunt group number can be called and it works fine.

What can the problem be?

- A. Send all calls is not activated at the Station
- B. Voicemail is currently down
- C. The station does not have the correct coverage option set.
- D. A portion of the voice channels show a state of MANOOS.

Correct Answer: C

QUESTION 3

You need to create a new mailbox so that subscriber can send priority mail messages and file attachments using Internet Messaging.

How do you enable a subscriber to send priority mail messages and file attachments using internet Messaging from the Messaging/ Administration > Subscriber

Management COS Sections > PERMISSIONS > menu?

- A. Type = none Priority Messages = yes MCAPI Message Transfer = yes, MCAPI Access = yes
- B. Type = call-answer, Priority Messages yes MCAPI Message Transfer -- no, MCAPI Access = yes
- C. Type - none. Priority Messages = no, MCAPI Message transfer = yes, MCAPI Access = yes

D. Type = call-answer Priority Messages = yes, MCAPI message transfer = yes, MCAPI Access = no

Correct Answer: A

QUESTION 4

Occasionally, a user in network region 1 lifts the handset to call a user in network region 2, and although the active red and green lights are operable, there is no dial tone. Which two possible causes should you investigate? (Choose two.)

- A. IP Softphone not enabled on the station form
- B. H.323 and SIP endpoints are incompatible when used together
- C. DSP resources out of service
- D. Network Region incompatibly administered
- E. Station does not have a voice mailbox assigned

Correct Answer: CD

QUESTION 5

Avaya Communication Manager (CM) translations and data sets are saved and managed through two CM Interfaces: the System Access Terminal (SAT) and the

System Manage Interface (SMI).

Which statement states how you use these two interfaces to manage translation and data?

- A. Translations are saved at the SAT and data sets are saved from the SMI
- B. Both translations and data set can be backed up from the SAT.
- C. Data sets are saved at the SAT and translation are saved from the SMI
- D. Both translations and data sets can be saved from the SMI

Correct Answer: D

QUESTION 6

A mailbox must have a valid entry in the Type Field. Which four options can you use in the Type field for a subscriber mailbox?

- A. Call Answer, None, Broadcast, Auto-Attendant

- B. Auto-Attendant, Guest mailbox, None, Bulletin-Board
- C. Bulletin-Board, None, Announcement-control, Auto-Attendant
- D. None, Call Answer, Bulletin-board, Auto-Attendant

Correct Answer: D

Explanation:

QUESTION 7

Avaya Communication Manager 6.0 offers the Feature and Evolution server options. Which two IP station protocols do the Feature and Evolution server options support? (Choose two)

- A. SIP
- B. T.38
- C. RTP
- D. H.323
- E. UDP

Correct Answer: AD

QUESTION 8

In Which three places can you look up the branch gateway firmware version? (Choose three)

- A. System Management Interface (SMI)
- B. GUI Device Manager
- C. System Access Terminal (SAT)
- D. Gateway command line
- E. Linux command line

Correct Answer: BCD

QUESTION 9

Which two statements describe Inter Gateway Alternate Routing (IGAR)? (choose two)

- A. IGAR Is used In single-server system with IP WAN connected bearer traffic between port networks or media gateways
- B. IGAR provides multiple alternate IP WAN routes based on bearer traffic and SLAs.
- C. IGAR Is multiple gateways used In multi-server systems over dedicated network segments
- D. IGAR Is used In Single-server systems with unusually high latency LAN
- E. IGAR provides an alternate PSTN connection when the IP WAN is incapable of carrying the bearer traffic.

Correct Answer: AE

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QUESTION 10

Which two statements are true about shuffling? (Choose two.)

- A. Improves voice quality by directly connecting only same-model IP endpoints
- B. Improves resource allocation by bypassing the TN Media Processor/Resource circuit pack
- C. Improves voice quality by dynamically directing media conversion to all available resource
- D. Administered system-wide on the System Parameters Features form
- E. Administered on individual station form

Correct Answer: BE

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QUESTION 11

If you need to investigate increased activity or unusual usage patterns, such as a heavy call volume on ports assigned to out-calling in Communication Manager Messaging, which report will help establish traffic trends?

- A. Network Load Daily Traffic Report
- B. Remote Message Daily Traffic Report
- C. Remote Messages Hourly Traffic
- D. Traffic-Snapshot Daily Report

Correct Answer: A

QUESTION 12

You need to perform an encrypted backup of all the data types from Monday through Friday. You want to ensure that a recurring backup is done using FTP and it begins at 9:30 AM.

From the Administration/ Server (Maintenance) menu, which option should you choose?

- A. Backup Now > Select Full Backup radio button > ftp Method > Select Encryption > Start Backup
- B. Backup Now > Select specify data sets and checkbox Messaging > ftp Method > Days of week = Monday through Friday > Start Time = 9:30 > Add New Schedule
- C. Schedule Backup > Add > Select Specify Data sets and checkbox Messaging > ftp Method > Select Encryption > Days of Week = Monday through Friday > start time = 9:30 > Add new schedule
- D. Schedule Backup > Add > Select Specify Data Sets > ftp method > Days of Week = Monday through Friday > Start Time = 9:30 > Add new schedule

Correct Answer: C

Reference 276 Maintenance Procedures for Communication Manager, Media Gateways and Servers