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Vendor:Microsoft

Exam Code:74-338

Exam Name:Lync 2013 Depth Support Engineer

Version:Demo

QUESTION 1

You support a customer whose network environment that includes Microsoft Lync Server 2013 Standard Edition.

A user uploads an inappropriate photo to his Lync profile. Your customer wants to remove the ability for users to display any photo in their Lync profile until the company can put a profile image policy in place.

You need to remove the ability for users to display profile photos within Lync.

Which cmdlet should you run?

- A. Set-CsClientPolicy -Identity Global -DisplayPhotoNoPhoto
- B. Set-CsClientPolicy -Identity Global -EnableAppearOffline \$true
- C. Set-CsUserServicesPolicy -Identity Global -UcsAllowed \$true
- D. Get-CsClient Policy | Set-CsClient Policy -ExcludedContactFolders "Contacts"

Correct Answer: A

QUESTION 2

You support a customer who is upgrading from Lync 2010 Group Chat to Lync 2013 Persistent Chat. Users are Session Initiation Protocol (SIP) enabled members of a single Active Directory Domain Services (AD DS) domain.

Group Chat clients connect by using a well-known user named ocschat@litwareinc.com. The Lookup service registers with the Lync server to receive incoming requests.

Your customer's Persistent Chat pool fully qualified domain name (FQDN) is named pchatpool.litwareinc.com.

When users sign out of Lync and then sign in again by using the Lync 2010 Group Chat client, they are able to access their data without needing to change any configuration.

You need to configure Lync Server 2013 persistent chat to support legacy Group Chat clients.

Which cmdlet should you run?

- A. New-CsTrustedApplicationEndpoint -ApplicationId pchat -TrustedApplicationPoolFqdn pchatpool.litware.com -SipAddress sip: ocschat@litwareinc.com
- B. New-CsPersistentChatEndpoint -SipAddress sip:ocschat@litwareinc.com -PersistentChatPoolFqdn pchatpool.litware.com
- C. Set-CsPersistentChatRoom -Identity IT -Presenters @{Add="sip:ocschat(g)litwareinc.com"}
- D. \$cred1 = Get-Credential "litwareinc\pilar"\$cred2 = Get-Credential "litwareinc\ocschat"Test-CsPersistentChatMessage -TargetFqdn pchatpool.litwareinc.com - SenderSipAddress "sip:pilar@litwareinc.com" -SenderCredential \$cred1 -ReceiverSipAddress "sip:ocschat@)litwareinc.com" -ReceiverCredential \$cred2

Correct Answer: B

QUESTION 3

You deploy a Microsoft Lync Server 2013 Enterprise Pool that is configured with Enterprise Voice and Dial-in Conferencing. All client computers run Windows 7 or Windows 8, and all use Lync 2013.

Users report that they are unable to share Microsoft PowerPoint presentations with users who are using certain mobile devices. They also report that they are unable to scroll through a PowerPoint presentation independent of the presentation

itself.

You need to ensure that while they are in conferences, users are able to share PowerPoint presentations with users who are using mobile devices. You also need to ensure that users are able to scroll through PowerPoint presentations.

What should you do?

- A. Install an Office Web Apps Server on a server and configure Lync Server 2013 to communicate with Office Web Apps.
- B. Install an Office Web Apps Server on a server that is running Office 2013 and configure Lync Server 2013 to communicate with Office Web Apps.
- C. Install Office 2013 for all users and instruct them to use PowerPoint 2013.
- D. Configure a new conferencing policy and enable the AllowMultiView.

Correct Answer: A

QUESTION 4

You support a Microsoft Lync Server 2013 environment that includes the following:

Currently traffic between LAN networks and the perimeter network is blocked. You discover that configuration changes are not replicated to the Edge Server.

You run the Get-CsManagementStoreReplicationStatus cmdlet. You discover that on the Edge Server, UpToDate is shown as false.

You need to replicate the latest configuration changes to the Edge Server and bring it up to date.

Which three actions should you perform in sequence? (To answer, move the appropriate three actions from the list of actions to the answer area and arrange them in the correct order.)

Select and Place:

	Answer Area
From the Topology Builder, enable SQL Server mirroring.	
From the Topology Builder, find the port that is configured on the Edge server for internal replication.	
From PowerShell on the Front End Servers, run the Invoke-CsManagementStoreReplication cmdlet.	
Create a firewall rule to open an internal replication port between the Front End and Edge servers.	
From PowerShell, run the Import-CsConfiguration cmdlet.	
Reissue the internal certificate on the Edge Server to include the fully qualified domain name (FQDN) of the Back End Server.	
From PowerShell, run the Export-CsConfiguration cmdlet.	
From Topology Builder, publish Topology.	

Correct Answer:

	Answer Area
From the Topology Builder, enable SQL Server mirroring.	From the Topology Builder, find the port that is configured on the Edge server for internal replication.
	Create a firewall rule to open an internal replication port between the Front End and Edge servers.
	From PowerShell on the Front End Servers, run the Invoke-CsManagementStoreReplication cmdlet.
From PowerShell, run the Import-CsConfiguration cmdlet.	
Reissue the internal certificate on the Edge Server to include the fully qualified domain name (FQDN) of the Back End Server.	
From PowerShell, run the Export-CsConfiguration cmdlet.	
From Topology Builder, publish Topology.	

QUESTION 5

You support a customer whose network environment includes Microsoft Lync Server 2013 Standard Edition and Edge Servers.

You create a group named HelpDesk.

You need to grant the minimum level of permissions necessary for members of HelpDesk to be able to enable or disable Lync users.

What should you do?

- A. Assign the CsServerAdministrator role to HelpDesk members.
- B. Assign the CsAdministrator role to HelpDesk members.
- C. Add HelpDesk members to the group RTCUniversalServersAdmins.
- D. Assign the CsUserAdministrator role to HelpDesk members.

Correct Answer: D

QUESTION 6

You support Microsoft Lync Server 2013 in your company network. Your company has four buildings on a single site.

A user reports that when she calls users in another building, the call quality is poor. You receive the Quality of Experience (QoE) report: Capture device:

Headset MicrophoneRender device: Headset EarphoneMicrophone timestamp error: 0.02msEcho percent microphone in: 15.21%Codec: SIRENAudio FEC:

FalsePacket utilization: 32701Avg. packet loss rate: 10.21%Avg. jitter: 23msAvg. round trip: 62msAvg. network MOS: 3.71Avg. network MOS degradation (jitter):0.00%Avg. sending MOS: 2.97Avg. listening MOS: 3.17Receive noise level:

-56dBoV

Which of the following values is outside acceptable limits?

- A. Receive noise level: -56dBoV
- B. Packet utilization: 32701
- C. Avg. round trip: 62ms
- D. Avg. packet loss rate: 10.21%
- E. Avg. jitter: 23ms

Correct Answer: D

QUESTION 7

You are a member of the CsAdministrator group that supports the Microsoft Lync datacenter for your company. The datacenter consists of one pool that is running Microsoft Lync Server 2013.

You deploy a managed response group. The agent participation policy is set to Formal and the routing method is set to Longest Idle. All agents have been logged in for more than four hours. On average, each agent responds to five calls per

hour.

One agent has not received any calls. All of the other agents have received calls. You need to ensure that all agents can receive calls through Response Groups.

What should you do?

- A. Enable Agent Anonymization.
- B. Disable Agent Anonymization.
- C. Turn off Enhanced Privacy Mode.
- D. Turn on Enhanced Privacy mode.

Correct Answer: C

QUESTION 8

You support a customer whose Microsoft Lync Server 2013 environment includes: Client computers are configured as shown in the following table:

Operating system	Windows XP SP3
Default browser	Internet Explorer 8
Lync Web App Audio/Video Active X Plugin	Not installed
Silverlight	Not installed

Some users report that they are unable to participate in audio/video conferences by using the Lync Web App. You need to ensure that users are able to participate in audio/video conferences by using the Lync Web App. Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

- A. Install Microsoft Silverlight.
- B. Upgrade the operating system to Windows 7 Professional.

- C. Install the Lync Audio/Video ActiveX Plugin.
- D. Extract the MSI from the executable and run the install.

Correct Answer: BC

QUESTION 9

You support a customer whose company network contains Microsoft Lync Server 2013. The company has four buildings on a single site. A user reports that when she calls users in another building, the call quality is poor. You receive the Quality of Experience (QoE) report:

```
Capture device: Headset Microphone
Render device: Headset Earphone
Microphone timestamp error: 0.02ms
Echo percent microphone in: 15.21%
Codec: SIREN
Audio FEC: False
Packet utilization: 32700
Avg. packet loss rate: 0.21%
Avg. jitter: 23ms
Avg. round trip: 867ms
Avg. network MOS: 3.71
Avg. network MOS degradation (jitter): 0.00%
Avg. sending MOS: 2.97
Avg. listening MOS: 3.17
Receive noise level: -56dBov
```

Which of the following values is outside acceptable limits?

- A. Receive noise level: -56dBov
- B. Avg. jitter: 23ms
- C. Avg. round trip: 867ms
- D. Avg. packet loss rate: 0.21%
- E. Packet utilization: 32701

Correct Answer: C

QUESTION 10

Your network environment includes Microsoft Lync Server 2013 with Enterprise Voice enabled. The current Lync Voice Configuration settings include the following:

```
Dial Plan: North America
Normalization rules:
Internal: ^(\d{4})$ => +14034998$1
Local: ^1?((403)\d{7})$ => +1$1
NA Long Distance: ^(\d{11})$ => +$11

Voice policy: NorthAmerica
Calling features enabled:
    call forwarding, delegation, call transfer, simultaneous ring, team call, PSTN reroute, Calling features
disabled: call park, bandwidth policy override, malicious call tracing
PSTN usage records:
NorthAmerica-PSTN, associated route PSTN =^\+(?!61)$

Routes:
NorthAmerica-Local-Route(^\+1(403)\d{7}$
NorthAmerica-LongDistance = ^\+1\d{10}$

Trunk Configuration: NorthAmerica
Encryption support level = Required
Enabled: Media bypass, Centralized media processing, refer support
```

When users attempt to call to an outside number, they receive the following error: "User is not authorized." You need to ensure that users are able to dial outside numbers. Which two actions should you perform? (Each correct answer presents part of the solution. Choose two.)

- A. Under Dial Plan, modify normalization rule Local from `^1?((403)\d{7})$ => +1$1` to `^(3\d{7})$ => +403$1`.
- B. Modify public switched telephone network (PSTN) usage record NorthAmerica-PSTN and its associated route PSTN for voice policy from `^\+(?!61)` to `^\+1\d{10}$`.
- C. Modify route NorthAmerica-LongDistance- from `^\+1\d{10}>S` to `^\+1\d{11}$`.
- D. Under Dial Plan, modify normalization rule NA Long Distance from `^\(\d{11})$ => +$11` to `^\(1\d{10})$ => +$1`.

Correct Answer: BD

QUESTION 11

You support a customer whose network environment includes Microsoft Lync Server 2013 and Lync Phone Edition devices.

Quality of Service (QoS) configuration has been changed recently and users report voice quality issues when they use Lync Phone Edition devices.

You need to configure QoS for voice traffic to match the default QoS configuration of the Lync Phone Edition devices.

What should you do?

- A. Set the Voice 8021p value to 0.
- B. Set the Voice 8021p value to 40.
- C. Set the VoiceDiffServTag value to 0.

D. Set the VoiceDiffServTag value to 40.

Correct Answer: D

QUESTION 12

You support Microsoft Lync Server 2013 servers in your customer's network. The network includes wired and wireless networks. The network is configured to support Microsoft Lync Mobile users who have mobile devices that are running Microsoft Lync 2010 for iPhone.

Users of Lync 2010 for iPhone report that they are unable to receive push notifications when they are connected to the company's internal network. They are able to receive push notifications when they are connected to their cellular network.

You need to diagnose why these users cannot receive push notifications.

What should you do?

- A. Open a Telnet session to port 5223.
- B. Run the Test-CsPhoneBootstrap cmdlet.
- C. Run the Test-CsMcxP2PIM cmdlet.
- D. Run the Test-CsFederatedPartner cmdlet.

Correct Answer: A

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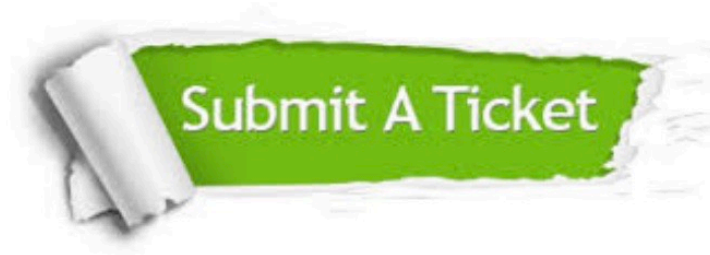
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