Money Back Guarantee

Vendor: APICS

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QUESTION 1

A company currently has a significantly long lead time in determining the disposition of returned products. Which of the following non-procedural areas should the company look into as it performs a root cause analysis?

A. Financial department to see if the sales personnel are reluctant to charge the returns to sales

B. Quality department to see if the process for determining disposition is inefficient

- C. Customer service department to see if they are taking a long time to address customer concerns
- D. Material handling department to see if it is taking excessive time to handle defective product

Correct Answer: D

QUESTION 2

A manufacturer must consider the long-term effects of its products\\' impact on the environment. A key product design consideration is:

- A. routing and scheduling
- B. material handling
- C. facility planning
- D. packaging options
- Correct Answer: D

QUESTION 3

Climate-controlled warehouses are typically used:

- A. to assure operators can work in the best conditions.
- B. for storage of food items such as pasta and sugar.
- C. for storage of raw material used in aerospace industry.
- D. for storage of certain agricultural and medical products.

Correct Answer: B

QUESTION 4

Which of the following activities best describes the functionality of decoupling stock within firms\\' inventory systems?

A. Separation of the manufacturing process from order processing

- B. Separation of the manufacturing process from the selling process.
- C. Maintaining inventory to accommodate uncertainty in demand at different geographical positions.
- D. Maintaining inventory at a central location for all stages of the value-creation process.

Correct Answer: A

QUESTION 5

Which of the following ships are specifically designed to carry ISO shipping containers?

- A. Break-bulk freighter
- B. Roll-om/roll-off (RORO) vessel
- C. Dry-bulk freighter
- D. Cellular vessel
- Correct Answer: A

QUESTION 6

Compared to a centralized distribution network strategy, an organization using a decentralized distribution network strategy can usually expect:

- A. lower cost of lost sales and higher inventory cost
- B. higher cost of lost sales and higher inventory cost.
- C. lower cost of transportation and lower warehousing cost.
- D. higher cost of transportation and lower warehousing cost.

Correct Answer: C

QUESTION 7

Which of the following statements best reflects the intent of a shipper and a carrier who are negotiating a contract utilizing the integrative bargaining technique?

A. The shipper is integrating its shipping needs and the carrier is integrating its market power to achieve better contract terms individually.

B. The shipper and the carrier are attempting to understand each other\\'s needs to create mutually beneficial contract terms.

C. The shipper and the carrier are making an integrated effort to make extreme demands followed up by small, slow concessions.

D. The shipper and the carrier are in direct conflict with each other\\'s goals and are attempting to take advantage of each other.

Correct Answer: A

QUESTION 8

A logistics manager is asked to perform a total cost analysis for the organization. Which of the following trade-offs is critical to consider?

- A. Inventory carrying costs vs. production costs
- B. Distribution costs vs. order processing costs
- C. Transportation costs vs. inventory carrying costs
- D. landed costs vs. production costs

Correct Answer: C

QUESTION 9

Which of the following shipment modes in the most prone to packaging and product damage?

A. Air

- B. Truck
- C. Water
- D. Rail

Correct Answer: C

QUESTION 10

A firm offers their customers shorter order cycle times and increased product variety. Generally, this action would have which of the following impacts on total logistics costs?

- A. Increases total logistics costs
- B. Reduces total logistics costs
- C. Has no impact on total logistics costs
- D. Only affects service levels, not costs

Correct Answer: C

QUESTION 11

Major retailers place pressure on a manufacturer of liquid laundry products made with water to reduce the amount of water content by half. While the result will bring savings in almost every area, where should the manufactures focus this green initiative improvement effort?

- A. Material handling
- B. Packaging
- C. Transportation mode selection
- D. Product design

Correct Answer: D

QUESTION 12

When determining the optimal logistics terminal location, one of the primary goals is to minimize:

- A. peddle time
- B. stem miles
- C. the number of pick-up locations
- D. the size of customer shipments

Correct Answer: C