Vendor: Salesforce

Exam Code:HEROKU-ARCHITECTURE-DESIGNER

Exam Name: Salesforce Certified Heroku Architecture Designer

Version: Demo

QUESTION 1

A client wants to secure their web application using SSL/TLS. They do not have specific requirements regarding using a particular version of SSL/TLS. Which two Heroku features should an Architect recommend as options? (Choose two.)

A. Heroku Private Spaces

B. Automated Certificate Management

C. Heroku SSL

D. Heroku Shield Private Spaces

Correct Answer: BC

Reference: https://devcenter.heroku.com/articles/ssl

QUESTION 2

Universal Containers has enabled Field Service Lightning and is looking to enable Entitlements for Work Orders.

What should a Consultant take into consideration?

A. Managing page layouts and milestone trackers can be done in the Salesforce mobile app.

B. Creating Entitlements for Cases and Work Orders must be separated.

C. Managing page layouts and validation rules can be done in Salesforce Lightning.

D. Creating Entitlements for Work Orders requires Lightning to be enabled.

Correct Answer: B

QUESTION 3

A client has a Heroku app that uses Apache Kafka on Heroku. They want to refactor the app into 2 distinct apps that will both continue to use Kafka (because they probably don\\'t have so much to do in their life). Based on this refactoring, what should an Architect recommend?

A. Ensure that the apps consume mutually excliusive sets of Kafka topics

B. Attach the existing Kafka add-on to both apps

C. Designate one app as a producer and the other as a consumer

D. Attach the existing Kafka add-on to one app and attach a new Kafka add-on to the other app

Correct Answer: B

QUESTION 4

A customer\\'s Heroku Redis instance regularly reaches its storage limit. Besides upgrading to a bigger plan, what solution should an Architect recommend for this scenario?

A. Explore a different key eviction scheme.

B. Create a fork of the primary Heroku Redis instance.

C. Migrate the data to a Heroku Postgres database

D. Failover to ephemeral filesystem for the running dyno

Correct Answer: A

https://devcenter.herokuxom/articles/using-sso-services-with-heroku#prerequisites-for-sso-with-heroku

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QUESTION 5

Universal Containers has implemented a Knowledge solution for Agents to provide Field Technicians with information necessary to complete assigned work.

Which two capabilities will now be available? (Choose two.)

A. Manage Attached Articles and Search the Knowledge Base.

B. Attach Knowledge Articles to Work Order Line Items Only.

C. Attach Articles to Work Orders and Work Order Line Items.

D. Include Quick Actions and Global Actions in Attached Articles.

Correct Answer: AC

QUESTION 6

Universal Containers wants to track the work that is performed on the customer\\'s install base. What object relationship should the Consultant focus on to meet this requirement?

A. Products to Accounts

B. Assets to Products

C. Work Orders to Assets

D. Work Orders to Products

Correct Answer: D

QUESTION 7

Which three overview cards does the Field Service mobile app provide as context to Technicians on upcoming Service Appointments? (Choose three.)

A. Product Catalog

B. Site Details

C. Asset History

D. Contact

E. Address

Correct Answer: BDE

QUESTION 8

Universal Containers has a Heroku app that uses Heroku Connect to sync data with theirSalesforce org. The app makes frequemt updates to the same records over short period of time, and sync speeds have begun to worsen. An Architect recommends using Heroku Connect\\'s Merged Writes algorithm to improve sync speeds. What are 2 implications of using the Merged Writes algorithm in this scenario?

A. Relationships such as circular dependencies are known to cause issues.

B. The Merged Writes algorithm does not support using Salesforce SOAP API

C. The Merged Writes algorithm is more likely to approachSalesforce API rate limits.

D. The Merged Writes algorithm does not support using the Salesforce Bulk API.

Correct Answer: AD

https://devcenter.heroku.com/articles/using-sso-services-with-heroku#end-user-account-creation-and-removal

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QUESTION 9

Universal Containers utilizes two contractors, Contractor 1 and Contractor 2, to perform repair work. Contractor 1 has provided service longer for Universal Containers and is considered to have more repair work expertise than Contractor 2.

How should a Consultant configure this expertise for Contractor 1 versus Contractor 2?

A. Assign Contractor 1 as a Preferred Resource.

B. Assign Contractor 1 and 2 different capacities for repair work.

C. Assign Contractor 2 as an Excluded Resource.

D. Assign Contractor 1 and 2 different Skill Levels for repair Work Type.

Correct Answer: D

QUESTION 10

Upon arrival for a Service Appointment, the Field Service Technician reports that a team of people is required to resolve the issue.

How can the Dispatcher ensure that the required staff is assigned to the project?

A. Assign the existing Work Order to a Crew.

B. Assign the existing Service Appointment to a Crew.

C. Assign the existing Work Order to each staff member.

D. Create a new Service Appointment and assign a Crew.

Correct Answer: D

QUESTION 11

When creating a Private Space, what is a valid reason to specify a region other than the default region?

A. Private Spaces restrict inbound traffic to the current region.

B. Heroku pricing varies by region.

C. Running an application closer to its intended users can reduce latency.

D. Available compute resources vary by region.

Correct Answer: C

Reference: https://devcenter.heroku.com/articles/regions#default-regions

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QUESTION 12

Universal Containers (UC) has a Heroku Postgres database attached to a Heroku app, which is running in the Common Runtime. What should an Architect recommend UC do to secure their database to only trusted locations?

A. Move the database and the app into the Private Space.

B. Add a Trusted IP range to the Heroku Postgres configuration.

C. Set up a VPN from the trusted locations to the app.

D. Set up a VPC in a one-off dyno when access to Heroku Postgres is needed.

Correct Answer: B