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Vendor:Microsoft

Exam Code:MB-600

Exam Name:Microsoft Dynamics 365 + Power
Platform Solution Architect

Version:Demo

QUESTION 1

You need to recommend the correct tool for both wardens and stakeholders to use. What should you recommend?

- A. AI Builder
- B. Power BI
- C. Out-of-the-box reports in Dynamics 365 Customer Service
- D. Dynamics 365 Customer Service dashboards

Correct Answer: B

QUESTION 2

DRAG DROP

You need to recommend a solution for integrating luggage information.

What should you recommend? To answer, drag the appropriate types to the correct entities. Each type must be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Types	Entity	Type
Custom entity		
Virtual entity	Luggage	
Activity entity	Passenger	
Custom activity entity		

Correct Answer:

Answer Area

Types	Entity	Type
	Luggage	Virtual entity
Activity entity	Passenger	Custom entity
Custom activity entity		

QUESTION 3

HOTSPOT

You need to recommend a solution to meet each requirement.

Which source should you use? To answer, select the appropriate option in the answer area.

NOTE: Each correct selection is worth one point.

Hot Area:

Answer Area

Feature

Source

Live help

	▼
Microsoft AppSource	
Out-of-the-box Dynamics 365	
Custom connector	
Microsoft Power Automate	

Homework

	▼
Microsoft Power Automate	
Workflow	
Microsoft AppSource	
Out-of-the-box Dynamics 365	

Registration email

	▼
Workflow	
Microsoft AppSource	
Develop a plug-in	
Custom Connector	

Correct Answer:

Answer Area

Feature

Source

Live help

	▼
Microsoft AppSource	
Out-of-the-box Dynamics 365	
Custom connector	
Microsoft Power Automate	

Homework

	▼
Microsoft Power Automate	
Workflow	
Microsoft AppSource	
Out-of-the-box Dynamics 365	

Registration email

	▼
Workflow	
Microsoft AppSource	
Develop a plug-in	
Custom Connector	

1.

The system must have a live help function that uses chat (CafeX). (CafeX is available from AppSource)

2.

Inmates will not continue to upload homework to SharePoint, but the homework needs to be accessible within Dynamics 365. (Dynamics supports SharePoint integration out of the box)

3.

Once an inmate is registered, an email needs to be sent to the inmate. (configure a workflow to automatically send the email)

QUESTION 4

A company that is implementing Dynamics 365 Sales commonly experiences high turnover.

The company requests security roles that are optimized for adding and removing large numbers of users daily.

Large groups of users share common access privilege needs.

Complex entity access scenarios must be able to be added and removed in bulk.

You need to recommend a feature that will meet the needs of the company.

Which feature should you recommend?

- A. User access management
- B. Team privileges
- C. Hierarchy security
- D. Field-level security

Correct Answer: B

QUESTION 5

DRAG DROP

You are designing a customer self-service Power Apps portal for Dynamics 365 Sales.

The portal will contain thousands of image files that are associated with the customer order histories.

The portal must meet the following requirements:

All image files must be hosted in the portal.

The portal must use the URL <http://portal.tailspintoys.com/>.

Performance issues must be minimized when loading the portal page.

You need to recommend a process for the company.

Which four actions should you recommend be performed in sequence? To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.

Select and Place:

Actions

Reference web files directly in the HTML of the appropriate pages.

Load the image files on demand when the page is accessed.

Use a blank template to create a webpage to host the image files with the URL <http://portal.tailspintoys.com/images>.

Restart the portal.

Change the parent page of the web files to <http://portal.tailspintoys.com/images/> (web_file).

Navigate to the site settings page for portals

Answer Area

Pass4Lead.com



Correct Answer:

Actions

Load the image files on demand when the page is accessed.

Navigate to the site settings page for portals

Answer Area

Use a blank template to create a webpage to host the image files with the URL `http://portal.tailspintoys.com/images`.

Change the parent page of the web files to `http://portal.tailspintoys.com/images/(web_file)`.

Reference web files directly in the HTML of the appropriate pages.

Restart the portal.

Reference: <https://docs.microsoft.com/en-us/powerapps/maker/portals/faq>

QUESTION 6

A company asks you to migrate more than 5,000 records from Dynamics 365 Customer Engagement (on-premises) to the online version of Dynamics 365 Sales.

You used a third-party utility to migrate the data. The city and state are displayed in the field that should show the street address.

You must get the data migrated properly in the next 24 hours but have no one to help with this task. You have no other add-ins and do not want any more customization.

You need to resolve the issues to migrate the data.

What should you do?

- A. Remove data, ensure that field mappings of city and state are correct, and then migrate the data.
- B. Create a custom connector in the Common Data Service, and then migrate the data.
- C. Export the street address field, make changes, and then import the changes.
- D. Manually edit the street address, state, and city field, and then enter appropriate data.

Correct Answer: A

QUESTION 7

You are the solution architect on a Dynamics 365 Customer Service implementation. The organization requires the following for the implementation:

1.

Define the key non-functional requirements for the customer services team.

2.

Achieve business objectives from the future Dynamics 365 Customer Service solution.

You need to identify the top three non-functional requirements for the organization.

Which three non-functional requirements should you recommend? Each correct answer presents a complete solution.

NOTE: Each correct selection is worth one point.

A. business rules to identify top customers

B. usability of business process flows

C. customer accounts administration

D. time-to-load forms

E. solution regulatory compliance

Correct Answer: BDE

QUESTION 8

Note: This question is part of series of questions that present the same scenario. Each question in the series contains a unique solution that might meet the stated goals. Some question sets might have more than one correct solution, while

others might not have a correct solution.

After you answer a question in this section, you will NOT be able to return to it. As a result, these questions will not appear in the review screen.

You want to integrate Microsoft Teams with Dynamics 365 Customer Service.

You install both apps, but Teams is not working when in Dynamics 365 Customer Service.

You need to troubleshoot the situation.

Solution: Change the options to Yes in the System settings of Dynamics 365 Customer Service.

Does the solution meet the goal?

A. Yes

B. No

Correct Answer: A

Reference: <https://msdynamicsworld.com/story/integrate-dynamics-365-customer-engagement-apps-microsoft-teams>

QUESTION 9

A company is implementing Dynamics 365 Sales.

The company has an internal system for tracking time that salespeople spend on each account. This system must be integrated with Dynamics 365 Sales.

When a user submits a timesheet in the internal system, a record must be created in Dynamics 365 Sales. The timesheet has no external-facing APIs.

You need to recommend a solution for integration.

What should you recommend?

- A. Extend the time tracking system by creating a synchronous real-time workflow in Dynamics 365 Sales.
- B. Extend the time tracking system by calling the Web API.
- C. Create a Dynamics 365 Sales asynchronous background workflow to call data from the timesheet system.
- D. Create a plug-in to call data from the timesheet system.

Correct Answer: B

QUESTION 10

DRAG DROP

A client is implementing a Dynamics 365 Customer Service system. The company is divided into departments with one manager per department.

The company requires the following security setup:

1.

Managers should see only accounts for the employees who report to them.

2.

Employees should see only their own accounts.

3.

Executives should see all the accounts in the company.

You need to recommend a security setup for the new implementation of accounts.

Which should you recommend? To answer, drag the appropriate tool to the correct data type. Each tool may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Security	Role	Security
Organization	Manager	
Business Unit	Employee	
User	Executive	
Parent Child Business Unit		

Correct Answer:

Answer Area

Security	Role	Security
	Manager	Business Unit
	Employee	User
	Executive	Organization
Parent Child Business Unit		

QUESTION 11

You need to provide the IT team and managers with a mobile solution. How many apps should you recommend?

- A. one app for all users
- B. one app for each role
- C. one app for each team

D. one app for each user

Correct Answer: A

QUESTION 12

DRAG DROP

Your company is implementing Dynamics 365 Customer Service. You are part of the project team that meets weekly to review implementation progress and troubleshoot.

During the weekly project management meeting, you receive the following updates from developers:

1.

Versions of exported solution.zip files are being stored in source control.

2.

Solution segmentation is not being practiced with first-party solution integrations.

3.

Each independent solution is using a unique publisher.

4.

Solution versions are not being updated.

You need to identify the common risk for each item.

Which common risk is represented? To answer, drag the appropriate risks to the correct developer updates. Each risk may be used once, more than once, or not at all. You may need to drag the split bar between panes or scroll to view content.

NOTE: Each correct selection is worth one point.

Select and Place:

Answer Area

Risks

Lack of good solution version control practices

Incompatible components compatible across solutions

Solution dependency version mismatch between environments

Developer update

Versions of exported solution.zip files are being stored in source control

Solution segmentation is not being practiced with first-party solution integrations.

Each independent solution is using a unique publisher.

Risk

Correct Answer:

Answer Area

Risks

Developer update

Versions of exported solution.zip files are being stored in source control

Solution segmentation is not being practiced with first-party solution integrations.

Each independent solution is using a unique publisher.

Risk

Lack of good solution version control practices

Solution dependency version mismatch between environments

Incompatible components compatible across solutions

Reference: <https://novacontext.com/solution-lifecycle-management-for-dynamics-365/>

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