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Exam Code:MB2-712

Exam Name: Microsoft Dynamics CRM 2016 Customization and Configuration

Version: Demo

QUESTION 1

A user is creating a new workflow and accidentally sets the primary entity to Contract instead of Contact. You need to ensure that the primary entity of the workflow is set to Contact. What should you do?

A. Instruct the user to deactivate the workflow, and then instruct a system administrator to change the primary entity.

B. Instruct the user to assign the workflow to a system administrator, and then instruct the administrator to modify the primary entity.

C. Instruct the user to deactivate the workflow, and then to change the primary entity.

D. Instruct the user to delete the workflow, and then to create a new workflow.

Correct Answer: D

QUESTION 2

You have a Dynamics CRM organization that contains a custom entity named Vehicle.

You configure an entity mapping for the relationship between the contact entity and the Vehicle entity to map the address fields. Users report that when they update the address field of a contact the address field of the vehicle fails to update. You need to identify the cause of the issue. What should you "identify?

A. The relationship behavior is not set to Cascade All.

B. The data is copied only during record creation.

C. A workflow that is triggered when the contact\\'s address changes, and that uses update steps for each vehicle record, is in draft mode.

D. Server-side synchronization is disabled in the System Settings.

Correct Answer: B

QUESTION 3

You have a Dynamics CRM organization.

You add a new currency field named Revenue Potential to the account entity.

On a record, you discover that the Revenue Potential field is displayed as 95.66. Other records also display the Revenue Potential field in this format.

You need the Revenue Potential field to be displayed as nn.nnn.

What should you configure?

A. the display format in personal options

B. the Formats tab in System Settings

C. the default currency in personal options

D. the Currencies settings in Business Management

Correct Answer: D

QUESTION 4

You are preparing entity customizations that will be exported as part of a managed solution.

You need to identify for which field types of an entity you can customize the Managed Properties.

Which two field types should you identify? Each correct answer presents a complete solution.

A. a custom field on a system entity

B. a system field on a system entity

C. a custom field on a custom entity

D. a system field on a custom entity

Correct Answer: AC

QUESTION 5

You have a custom entity that has an active business process flow.

You no longer need the business process flow.

You need to ensure that you can delete the business process flow.

What should you do?

A. Modify the process options on the definition for the custom entity.

B. Change the primary entity of the business process flow.

C. Deactivate the business process flow.

D. Delete all of the open records that use the business process flow.

Correct Answer: C

QUESTION 6

You have a Dynamics CRM organization. The organization does not use CRM for marketing.

You need to prevent Marketing from displaying on the Account form navigation.

What should you do?

A. Delete all of the items in the Marketing group.

B. Hide the Marketing group.

C. Minimize the Marketing group.

D. Delete the Marketing group.

Correct Answer: B

QUESTION 7

You have a Dynamics CRM organization.

An administrator creates and publishes a new activity entity.

You discover that some of the fields of the entity definition contain incorrect information.

You need to identify which fields of the new entity definition can be modified.

What are two possible fields that you can identify? Each correct answer presents a complete solution.

A. Display Name

B. Primary Field

C. Schema Name

D. Plural Name

Correct Answer: AD

QUESTION 8

You have a Dynamics CRM development environment and a Dynamics CRM production environment. In both environments, your account is assigned the System Customizer security role.

In the development environment, you create a custom solution that contains all of the project components deployed to the production environment. The custom solution contains an entity.

In the development environment, you open the project solution that you intend to deploy to the production environment.

You see the entity, but not the field.

You need to ensure that you can modify the field in the development environment.

What should you do?

A. Ask the system administrator to assign your user the System Administrator security role, and then modify the system field.

B. In the project solution, add a field to the entity, and then make the modification.

C. In the default solution, make the modification.

D. Use the Add Sub Components action, add the field, and then make the modification.

Correct Answer: C

QUESTION 9

You are adding a sub-grid to the Account form that displays data from a custom entity related to the account.

You need to identify which items you can use to display the data.

Which two items should you identify? Each correct answer presents a complete solution.

A. a fist

B. a chart

C. a dashboard

D. an iFrame

Correct Answer: AB

QUESTION 10

You are creating a business rule for the account records. The business rule will perform an action if the record has Country set to the United States and City set to either Redmond or San Francisco.

You need to identify the minimum number of condition sets required to implement this logic.

What should you identify?

A. 1

B. 2

C. 3

D. 4

Correct Answer: C

QUESTION 11

You have a custom entity named Entity1 that has three activated business process flows named BPF2. BPF2. and BPF3, You need to ensure that BPF2 in visible only to customer service representatives from the web client. What should you do? What should you do?

A. Branch the process flow.

B. Configure security roles.

C. Edit the process scope.

D. Rename BPF2 to come before BPF1.

E. Edit the definition of Entity1.

Correct Answer: B

QUESTION 12

You need to limit a user\\'s ability to edit a specific field in a contact record.

You enable field security on the field properties.

What should you do next?

A. Create an access team template.

B. Enable hierarchical security.

C. Create a new security role.

D. Create a field security profile.

Correct Answer: D

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