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**Vendor:**Microsoft

**Exam Code:**MB2-715

**Exam Name:**Microsoft Dynamics 365 customer  
engagement Online Deployment

**Version:**Demo

### QUESTION 1

As a system administrator, you want to integrate the Office Graph from Microsoft Office 365 into Microsoft Dynamics 365. Which two steps should you take to perform this integration? Each correct answer presents part of the solution.

- A. Set up Microsoft OneNote integration.
- B. Enable Microsoft OneDrive for Business integration.
- C. Enable Microsoft Office Graph integration.
- D. Set up server-based Microsoft SharePoint integration.

Correct Answer: B

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### QUESTION 2

You are a system administrator for an organization that relies solely on an ISV solution for Microsoft Dynamics 365.

Your instances are scheduled to be updated.

What are two approaches for this update? Each correct answer presents part of the solution.

- A. Test the update in your sandbox environments prior to updating production.
- B. Contact your ISV provider, and follow their recommendation for this update.
- C. Update production. With an ISV solution, there is no need to go through a test process.
- D. Import the updated version of the ISV solution prior to the update of your instance.

Correct Answer: AD

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### QUESTION 3

You are using Microsoft Dynamics 365 to create a new application.

You need to create a new sitemap for your application.

Which three components can you configure in SiteMap designer? Each correct answer presents a complete solution

- A. SKUs
- B. actions
- C. hierarchies
- D. groups

E. privileges

Correct Answer: BCD

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#### QUESTION 4

You are in the initial planning phase of a Microsoft Dynamics 365 implementation. The customer wants to use the Microsoft Dynamics 365 App for Outlook.

The customer is about to make a decision on whether Microsoft Exchange and Microsoft Dynamics 365 should be on-premises, online, or a hybrid.

You need to advise the customer on how their decision affects their ability to use the Microsoft Dynamics 365 App for Outlook,

What should you tell them?

- A. The Microsoft Dynamics 365 App for Outlook is online only, so both Microsoft Exchange and Microsoft Dynamics 365 must be online.
- B. The Microsoft Dynamics 365 App for Outlook requires Microsoft Exchange to be online, but Microsoft Dynamics 365 can be on-premises.
- C. The Microsoft Dynamics 365 App for Outlook requires Microsoft Dynamics 365 to be online, but Microsoft Exchange can be on-premises.
- D. The Microsoft Dynamics 365 App for Outlook supports both online-to-online, on-premises to on-premises, and hybrid environments.

Correct Answer: A

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#### QUESTION 5

You are using Microsoft Dynamics 365 online and decide to integrate Microsoft Dynamics 365 with your organization's Yammer instance. Which three items are needed to integrate Yammer to Microsoft Dynamics 365? Each correct answer presents part of the solution.

- A. Yammer enterprise licenses
- B. system administrator security role or equivalent permissions
- C. service administrator role
- D. verified system administrator privileges for your organization's Yammer account
- E. user management administrator role

Correct Answer: ABD

Explanation: <https://technet.microsoft.com/en-us/library/dn850385.aspx> Prerequisites

Before your organization can use Yammer in Dynamics 365, your organization needs to buy Yammer enterprise licenses.

Make sure you have the System Administrator security role or equivalent permissions in Microsoft Dynamics 365.

You'll also need to have verified system administrator privileges for your organization's Yammer account, plus both the Write Organization and Configure Yammer privileges. If you're not an administrator, by default these privileges aren't

available, and must be added.

Install the most recent product updates for Microsoft Dynamics 365.

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#### **QUESTION 6**

You are implementing Microsoft Dynamics 365 in an organization where many users have former versions of Microsoft Outlook and Windows. What is the earliest supported scenario for Microsoft Dynamics 365 for Outlook?

- A. Windows 8 and Microsoft Office 2010
- B. Windows 7 SP1 and Microsoft Office 2010
- C. Windows 8.1 and Microsoft Office 2013
- D. Windows 10 and Microsoft Office 2016

Correct Answer: B

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#### **QUESTION 7**

You are a system administrator.

You have one production instance and three sandbox instances. You are no longer using two of the sandbox instances, The last sandbox instance only requires the customization and configurations from production.

You need to free up as much storage as possible.

How can you accomplish this goal?

- A. Delete two sandboxes. Reset the last sandbox.
- B. Reset two sandboxes. Perform a minimal copy on the last sandbox.
- C. Delete two sandboxes. Perform a minimal copy on the last sandbox.
- D. Reset two sandboxes. Perform a full copy on the last sandbox.

Correct Answer: B

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#### **QUESTION 8**

You are a system administrator at Contoso, Inc.

You need to ensure that administrative notifications for your production instance are also sent to your external partner.

What should you do?

- A. Add the external partner to the deployment administrators group.
- B. Create an Office 365 group and forward notifications to the group.
- C. Create a security group and forward notifications to the group.
- D. Add the external partner as an additional recipient on the production instance.

Correct Answer: C

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### QUESTION 9

You are the administrator of a Microsoft Dynamics 365 instance.

Staff want to take advantage of Microsoft Exchange inbox folders in Microsoft Outlook to sort and track the email messages they have with customers.

Which action must you take to fulfill their request?

- A. Use smart matching.
- B. Use folder-level tracking.
- C. Use tracking tokens.
- D. Use correlation to track email conversations.

Correct Answer: A

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### QUESTION 10

You are working in an organization that uses multiple Microsoft Dynamics 365 instances.

A large number of users have installed Microsoft Dynamics 365 for Outlook. The users connect to multiple instances from Outlook; however, they only want to synchronize with one particular instance. There is some confusion as to whether

they are synchronizing with the correct instance.

Where should the users review, and possibly change, the synchronizing instance?

- A. in the Configuration Wizard for Microsoft Dynamics 365 for Outlook
- B. in Diagnostics for Microsoft Dynamics 365 for Outlook
- C. in Outlook, in CRM Settings on the File menu

D. in Outlook, on the CRM tab

Correct Answer: A

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#### **QUESTION 11**

You are a remote sales person using the Microsoft Dynamics 365 app on your tablet to access your data. You are now in an area where you do not have Internet access. Which statement is true?

- A. Records included in the Microsoft Dynamics 365 for Outlook offline filters have been stored on your tablet for offline access.
- B. Records included in the synchronization filters have been stored on your tablet for offline access.
- C. Records that you own have been stored on your tablet for offline access.
- D. Records recently viewed have been stored on your tablet for offline access.

Correct Answer: C

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#### **QUESTION 12**

You work for a large organization that uses Microsoft Dynamics 365.

The organization wants to allow users to install Microsoft Dynamics 365 for Outlook, but users do not have local administrator rights on their computers.

How should Microsoft Dynamics 365 for Outlook be installed for the users who need it?

- A. by using Microsoft System Center Configuration Manager
- B. by configuring a Group Policy on Active Directory
- C. by using the command line on each computer
- D. by using the download link in the Microsoft Dynamics 365 web application

Correct Answer: B

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