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**Vendor:**Microsoft

**Exam Code:**MB2-716

**Exam Name:**Microsoft Dynamics 365 Customization  
and Configuration

**Version:**Demo

### QUESTION 1

You have a Microsoft Dynamics 365 environment. You plan to configure folder-level tracking. Which two statements are true? Each correct answer presents a complete solution.

- A. Folder-level tracking is available for mailboxes that implement delegate access.
- B. Each user can create a maximum of 25 folders in their inbox.
- C. Folder level-tracking works with the Microsoft Dynamics 365 email router.
- D. You cannot change the regarding object unless you remove the email from tracked folders.

Correct Answer: AD

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### QUESTION 2

You need to use Theme settings to customize the Microsoft Dynamics 365 user interface for a customer. Which three actions can you perform? Each correct answer presents a complete solution.

- A. Export a theme as part of a solution.
- B. Adjust accent colors including hover and selection colors.
- C. Change the logo and navigation colors.
- D. Change icon colors.
- E. Provide entity-specific coloring.

Correct Answer: BCD

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### QUESTION 3

You need to create a business rule for the account entity that runs both client and server side. Which business rule scope should you use?

- A. All forms
- B. Account
- C. Account for Interactive Experience
- D. Entity

Correct Answer: D

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### QUESTION 4

Which form type is used by the Microsoft Dynamics 365 for tablets app?

- A. Mobile
- B. Main
- C. Mobile - Express
- D. Turbo

Correct Answer: B

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#### **QUESTION 5**

You have a Dynamics CRM organization.

You need to ensure that sales users can access the organization by using the Microsoft Dynamics CRM Windows Store app.

What should you do?

- A. Modify the System Settings for the organization.
- B. Assign the Delegate user role to the users.
- C. Configure a server profile.
- D. Enable the CRM for mobile security privilege for a security role.

Correct Answer: D

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#### **QUESTION 6**

You plan to delete a custom entity from an unmanaged solution. Which of the following statements is true?

- A. You must delete the solution that contains the entity.
- B. You can only delete the entity from managed solutions.
- C. You must delete all records related to the entity from the database.
- D. You must remove any dependencies with other objects.

Correct Answer: D

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#### **QUESTION 7**

You have a Dynamic CRM organization.

Currently, users can view 50 records per page.

You need to ensure that the users can view 250 records per page.

What should you do?

- A. Instruct the users to configure their options.
- B. Instruct the users to create custom views.
- C. Instruct an administrator to configure the view settings, and then to share a view.
- D. Instruct an administrator to configure their options.

Correct Answer: A

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### QUESTION 8

You create an asynchronous workflow that runs on demand. Which statement is true?

- A. The workflow will run in the security context of the user who is designated in the Execute As setting.
- B. The workflow will run in the security context of the system evaluating all conditions and taking all actions configured.
- C. The workflow will run in the security context of the workflow owner.
- D. The workflow will run in the security context of the user who triggered it.

Correct Answer: D

References: [https://technet.microsoft.com/en-us/library/dn531067.aspx#BKMK\\_SecurityContextOfWorkflowProcesses](https://technet.microsoft.com/en-us/library/dn531067.aspx#BKMK_SecurityContextOfWorkflowProcesses)

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### QUESTION 9

You need to model a relationship between the account entity and the contact entity to track the advisory board members of accounts.

You need to use connections to model the relationship between the account and contact entities. What should you do?

- A. Create a one-to-many (1:N) relationship between the account and contact entities, and then use two connection roles to represent each side of the new 1:N relationship.
- B. Create a connection entity, and then use two connection roles to represent each entity in the relationship.
- C. Use two connection roles to represent each side of the relationship.
- D. Create a many-to-many (N:N) relationship between the account and contact entities, and then use two connection roles to represent each side of the new N:N relationship.

Correct Answer: C

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### QUESTION 10

You need to ensure that users can save private documents in Microsoft OneDrive for Business folders from within Microsoft Dynamics 365. Which two actions should you perform? Each correct answer presents part of the solution.

- A. Set the Manage User Synchronization Filters option to Origination for the Security Role.
- B. Configure server-based integration for Microsoft Dynamics 365 and Microsoft SharePoint Online.
- C. Install and activate the Microsoft SharePoint List Component.
- D. Ensure that users have Microsoft OneDrive for Business and SharePoint licenses.

Correct Answer: BD

References: <https://docs.microsoft.com/en-us/dynamics365/customer-engagement/admin/enable-onedrive-for-business>

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### QUESTION 11

Which three actions can you perform by using business rules? Each correct answer presents a complete solution.

- A. Display an error message at the field level.
- B. Set a default field value.
- C. Set the active business process flow (BPF) stage.
- D. Display an error message at the form level.
- E. Clear a field value.

Correct Answer: BDE

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### QUESTION 12

Which two components can you export as part of a solution? Each correct answer presents a complete solution.

- A. business units
- B. themes
- C. web resources
- D. connection roles

Correct Answer: BD

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