

**100%** Money Back  
**Guarantee**

**Vendor:**Pegasystems

**Exam Code:**PEGAPCSA87V1

**Exam Name:**Pega Certified System Architect (PCSA)  
87V1

**Version:**Demo

**QUESTION 1**

**HOTSPOT**

In the Answer Area, select the appropriate correspondence configuration for each type of content.

Hot Area:

**Content**

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

**Correspondence Configuration**

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

Correct Answer:

**Content**

Add JSP tags to an email

Reproduce a part of a form in the correspondence

Reference the LastName property in the correspondence

**Correspondence Configuration**

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

Source	
Insert Property	
Insert Rule	

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**QUESTION 2**

A life insurance company has satellite offices in various countries. Each satellite office has a work queue. Company policy requires that life insurance underwriting be assigned to offices based on the policy owner's residential address.

Which routing approach supports this requirement?

- A. Route the assignment to the correct work queue by using an authority matrix.
- B. Route the assignment to the correct work queue based on business logic.
- C. Route the assignment to a specific underwriter based on business logic.
- D. Route the assignment to the correct work queue by using a reporting structure.

Correct Answer: B

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### QUESTION 3

Which two statements are true about insights? (Choose two.)

- A. You can search for and select the fields that you want to include in an insight.
- B. You can transform data queries into sharable visualizations.
- C. You can transform sharable visualizations into data queries.
- D. You can edit application data directly in an insight.

Correct Answer: BD

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### QUESTION 4

To process an employee retirement package, the system requires approvals from the supervising manager, and the ...

How do you implement the requirements so that each approver can work independently?

- A. Create an approval step with cascading approval.
- B. Create business logic to route the assignment to the different approvers.
- C. Create three parallel processes with approval steps.
- D. Route the assignment to a work queue to which all three roles have access.

Correct Answer: A

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### QUESTION 5

Choose two scenarios that you configure using procedural processing. (Choose Two)

- A. A prescription order page with a list of available prescriptions sent from the customer's health care provider. When the user opts to fill one or more prescriptions, the cost summary updates.
- B. A restaurant reservation page in which the user chooses a reservation and the system returns the number of available tables.
- C. A purchase order request page with a summary of items. The order total price updates after the customer changes a

quantity.

D. A flight booking page where customers can adjust the location and date of the departure and return flights. The ticket prices recalculate after the customer chooses the "recalculate price" option.

Correct Answer: AB

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### QUESTION 6

DRAG DROP

An organization requests the following behavior for a case type that allows customers to place orders for fulfillment.

The application identifies customer information, such as user ID and locale, upon login.

Cases list the last 10 orders placed by the customer, including the order status.

Customers can select one of the previous 10 orders as the basis for the current order.

Select each piece of Information on the left and drag it to the appropriate Clipboard Location.

Select and Place:

Information	Answer Area	Information	Clipboard Location
Previous orders			User pages
Customer information			System pages
Current order			Data pages

Correct Answer:



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### QUESTION 7

A developer discovers that a calculated property value is returning an unexpected result.

Which two features of the Trace tool allow you to diagnose the problem without affecting application performed?  
(Choose Two.)

- A. Breakpoints
- B. The Event monitor
- C. The Watch function
- D. The Clipboard tool

Correct Answer: BC

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### QUESTION 8

A stakeholder prefers to group a set of existing actions into a multistep form. Which work item do you create in Agile workbench to address this change request?

- A. Bug
- B. Feedback
- C. Status
- D. User Story

Correct Answer: B

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### QUESTION 9

Consider the following scenario:

A customer files a fraud complaint. The complaint is investigated by a customer service agent.

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The customer service agent may request additional information from the customer.

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The merchant is notified and given 15 days to dispute the fraud claim.

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If the fraud claim is approved, an affidavit is sent to the customer and a refund is posted to their account.

How do you name the step where the agent investigates the claim for fraud?

- A. Investigate Claim
- B. Claim Investigation
- C. Fraud Claim
- D. Investigate Fraud

Correct Answer: D

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#### QUESTION 10

With Pega's Situational Layer Cake approach, how do you configure a regional variation for Human Resources (HR) time off cases?

- A. Create a rule for the variation and add the rule to the common layer of the application.
- B. Create a rule for the variation and replace the existing HR time off rule in the application common layer.
- C. Create a rule for the variation and add it to a secondary common application layer.
- D. Create a rule for the variation and add the rule to the layer for the region

Correct Answer: D

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#### QUESTION 11

How do you indicate the progress of a case toward resolution?

- A. Apply service levels to the assignment steps.
- B. Design intent-driven user interfaces.

- C. Update the case status on the appropriate steps.
- D. Configure a case notes field to capture progress information.

Correct Answer: C

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#### **QUESTION 12**

In an application for configuring hardware equipment for new employees, the manager chooses a laptop model from a drop-down list. The list of available laptop models is maintained in an external system and may change over time. Which of the following do you use as the data source for this drop-down list ?

- A. A data page
- B. A local list
- C. A data table
- D. A data transform

Correct Answer: A